

**STRONG AND SUPPORTIVE COMMUNITIES SCRUTINY
COMMITTEE**

**THURSDAY 18 MARCH 2010
7.00 PM**

AGENDA

Page No

1. Apologies for Absence

2. Declarations of Interest and Whipping Declarations

At this point Members must declare whether they have an interest, whether personal or prejudicial, in any of the items on the agenda. Members must also declare if they are subject to their party group whip in relation to any items under consideration.

3. Minutes of the Meeting held on 21 January 2010

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4. Call In of any Cabinet, Cabinet Member or Key Officer Decisions

The decision notice for each decision will bear the date on which it is published and will specify that the decision may then be implemented on the expiry of 3 working days after the publication of the decision (not including the date of publication), unless a request for call-in of the decision is received from any two Members of a Scrutiny Committee or Scrutiny Commissions.. If a request for call-in of a decision is received, implementation of the decision remains suspended for consideration by the relevant Scrutiny Committee or Commission.

5. Cultural and Leisure Trust

7 - 14

Appendix 1 of the report – the draft business plan – will be sent to the Committee under separate cover prior to the meeting.

Crime and Disorder Scrutiny Committee

For items 6 and 7 the Strong and Supportive Communities Scrutiny Committee will be acting as the Council's designated Crime and Disorder Scrutiny Committee.

6. Safer Peterborough Partnership Plan 2010-2011

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7. Policing Pledge

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8.	Portfolio Progress Report	55 - 60
9.	Neighbourhood Council Progress Report	61 - 62
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There is an induction hearing loop system available in all meeting rooms. Some of the systems are infra-red operated, if you wish to use this system then please contact Paulina Ford on 01733 452508 as soon as possible.

Emergency Evacuation Procedure – Outside Normal Office Hours

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Committee Members:

Councillors: M Todd (Chairman), S Day (Vice-Chairman), M Collins, M Fletcher, P Kreling, J R Fox and S Goldspink

Substitutes: Councillors: D Over, B Saltmarsh and G Murphy

Co-opted member when Committee Acting as Crime and Disorder Scrutiny Committee:
Ansar Ali – Policy Authority Representative

Further information about this meeting can be obtained from Paulina Ford on telephone 01733 452508 or by email – paulina.ford@peterborough.gov.uk

**MINUTES OF A MEETING OF THE
STRONG AND SUPPORTIVE COMMUNITIES SCRUTINY COMMITTEE
HELD IN THE
BOURGES & VIERSEN ROOMS, TOWN HALL, PETERBOROUGH**

21 JANUARY 2010

Present: Councillors Todd (Chairman), Collins, Fletcher, Kreling and Harrington

Co-Opted Member: Ansar Ali – Cambridgeshire Police Authority

Also present: Cllr Sandford Representing the Leader of the Liberal Democrat Group
Mark Bennett-Tighe Cambridgeshire Fire Service
Nick Bennett
Tony Barrios, Casualty Reduction Officer, Cambridgeshire Constabulary

Officers in Attendance: Paul Phillipson Executive Director - Operations
Kevin Tighe Head of Cultural Services
Christine Graham Safer Peterborough Partnership Manager
Clair George Road Safety Officer
Peter Tebb Traffic Manager
Emma Black Head of Legal Litigation
Paulina Ford Performance Scrutiny and Research Officer

1. Apologies

Apologies had been received from Councillors S Day, John Fox and Goldspink. Councillor Harrington was in attendance as substitute for Councillor JR Fox.

2. Declarations

There were no declarations of interest.

3. Minutes of the meeting held on 25 November 2009

The minutes of the Strong and Supportive Communities Scrutiny Committee meeting held on 25 November 2009 were approved as an accurate record.

Restorative Practices in Peterborough

Cllr Collins requested that it be noted that he felt the word “support” used within the first bullet point of the observations and questions in the minutes had not reflected the very strong and unconditional support that the Committee had given to the development of the Restorative Approaches in Peterborough. The Committee supported this view.

4. Call In of any Cabinet, Cabinet Member or Key Officer Decisions

There were no requests for Call-in to consider.

CRIME AND DISORDER SCRUTINY COMMITTEE

For item 5 only

5. Road Safety

The Road Safety Officer accompanied by a member of the Fire Service, a Victim of a Road Traffic Accident, a Casualty Reduction Officer and the Safer Peterborough Partnership Manager gave a presentation to the Committee on road safety.

The impact of road traffic collisions were:

- Casualties – injuries to parties, potentially life changing, loss of function and ability
- Cost to emergency services, hospital treatment
- Grief and suffering of family and friends
- Traffic Congestion – particularly if fatalities had occurred
- Increased fear in society particularly for child safety

Casualty reduction measures that were carried out included:

- Engineering solutions e.g. traffic calming
- Enforcement
- Publicity
- Training
- Education

The partners who were involved in helping to reduce traffic collisions were:

- Police
- Fire and Rescue Service
- Schools/Businesses/Retailers/Pubs and Clubs
- NHS
- Highways Agency
- Neighbouring Authorities/Department for Transport
- Voluntary/Community Groups
- And many more.....

Nick Bennet who had been a victim of a road traffic accident spoke to the Committee about his experience which had happened when he was 19 years old. The cause of Nick's accident was that he took a risk and over took two lorries whilst rushing to work because he was late one morning and had crashed into a three tonne lorry. Nick had spent 14 months in hospital and was now disabled and in a wheel chair. Nick explained that he now visited schools and colleges to warn youngsters of what could happen through careless driving. An officer from the Fire Service, who supported Nick's educational campaign in schools, explained the importance of the message that he was delivering to young people and that the Fire Service was firmly behind education in schools.

Observations and Questions:

- The Committee were very impressed with the work that Nick was doing and thanked him for attending the meeting. Members were interested in how Nick was helping to get the message across to young people about the dangers of careless driving and the possible long term effects on people's lives if they were involved in a traffic collision. Members felt that education of all drivers would ensure long term changes rather than enforcement. There was also a need for more police cars to be visible to catch people who were breaking the law whilst driving; however it was appreciated that the police could not be everywhere. Councillor Todd promised that the Committee would support the education of road safety in schools.

- The Casualty Reduction Officer explained that a lot of work had already been done with Peterborough City Council and Neighbourhood Panels to identify the main issues around road safety to enable them to target specific areas.
- A member of a rural ward explained that he was often asked what could be done about road safety on rural roads. There should be signs informing people that a road was dangerous and that accidents happened at certain speeds. There had been requests for speed limits to be put on particular parts of some roads but these had not been accepted.
- The Casualty Reduction Officer advised the Committee that a speed limit review was being undertaken. There needed to be realistic speed limits on roads to ensure that they could be effectively policed.
- Members suggested that 20 mph speed limit signs could be put up in areas where roads were particularly dangerous. The Traffic Manager advised that the Partnership Board had looked at 20mph speed limits.
- The Committee were encouraged to hear that the Partnership Board was looking into road safety. Members were also concerned about data especially about people who did not speak English and might therefore be less aware of road safety. The Road Safety Officer advised the Committee that data was always being checked and that a Basics Campaign for newcomers had been launched. This had been a visual campaign to help people who did not speak English understand. The 2010 Task and Finish Group Action Plan included expanding the Basics Campaign and officers had worked closely with New Link to develop the Campaign. Drop in sessions had been provided and there had also been door to door leaflet drops, visits to recruitment agencies, clubs and pubs to deliver the message.
- Members wanted to know how often Young Driver Education Days were held. Officers advised that they was offered to any school who wanted them but some schools either could not accommodate it or did not want it.
- Members asked officers what their views were of road safety cameras as opposed to vehicle activated signs (VAS). Officers responded that VAS were a gentle reminder to the conscious driver who would slowdown but after a period would revert to normal speed. There were some trial signs that actually showed what the drivers speed was but safety cameras were a lot more effective as drivers did not want to risk getting points on their licence.
- Councillor Collins who was also a member of the Scrutiny Rural Commission advised that the Commission had recently recommended that a mandatory 20 MPH speed limit should be put in front of all schools. This speed limit would be linked to term times and school hours of 8.00am to 5.00pm Monday to Friday.
- Members wanted to know what the cost of one road traffic accident was. Officers advised that the Department of Transport had said that one fatal accident cost the economy £1.8M. One serious accident cost £215K and one slight accident cost £22K.
- Members commented that engineering solutions were the responsibility of Peterborough City Council. When road safety issues in areas were raised by councillors they were told that there was only a limited amount of money and action would only be taken if a fatal accident had occurred. Street lighting out of action was also a problem which contributed to road safety.
- The Executive Director of Operations advised the Committee that 95% of all accidents were a result of drivers being at fault, therefore the biggest emphasis should be on the education of drivers. The current street lights were put in by the Development Corporation and if the roads were being built today then there would be no street lights on parkways. Regarding 20MPH speed limits outside schools, every new traffic sign would need to be consulted on and this cost money and did not guarantee that drivers would slow down. Statistics were low for the number of people killed and other accidents outside schools. This could be looked at but proportionally and the outcome of the rural study would be interesting. Nick's presentation was a tremendous message and the focus should be more around education in schools.
- Members supported 20MPH speed limits outside schools and wanted to see more information around this. The Traffic Manager advised the Committee that 20MPH speed

limit signs outside of primary schools in rural areas was being considered. The cost of implementing this would be approximately £15,000. Some schools would be easy to implement whilst others would be logistically more difficult. A consultation would take place under one traffic regulation order but every Parish would have to be consulted. Most schools did have a warning triangle and if the 20MPH sign was to be placed above the triangle it would be out of the motorists' eye line so the sign would need to be placed somewhere effective.

- Neighbourhoods could take responsibility for their own areas by using the Community Speed Watch. Officers advised that there were speed watch kits at Hampton and two other police stations. Communities had contacted the police to use them and there was some analysis being done to see if they had been effective.

RECOMMENDATIONS

- (i) That the Cabinet Member for Education, Skills and University, the Cabinet Member for Neighbourhoods, Housing and Community Development and the Executive Director of Operations introduce an educational awareness programme for road safety in all schools to influence the behaviour of young people when they become drivers.
- (ii) That the Executive Director of Operations undertakes a feasibility study of a 20MPH speed limit outside all schools and reports back to the Committee with the findings at a future meeting.

6. Cultural and Leisure Trust

The Head of Cultural Services gave a presentation to the Committee outlining the proposal for the Culture and Leisure Trust. The presentation provided the following information:

- Why have a Cultural and Leisure Trust?
 - It would attract more customers
 - Give a higher quality of service
 - Produce Pride in Peterborough
 - Would be more efficient: Money, Agility
- Two rounds of consultations had already taken place with staff, trade unions and stakeholders. A Frequently Asked Question page had been produced on Insite.
- A Shadow Board had been appointed which consisted of six members who had been recruited through a public advert and were known as Trustees.
- The purpose of the Cultural Trust was “to deliver inspiring culture and leisure services which enrich the lives of residents and visitors to Peterborough”.
- The aims of the Trust would be:
 - Delivery of innovative, financially sustainable and excellent cultural and leisure services
 - Becoming the cultural and leisure partner of choice for organisations locally, regionally and beyond
 - Increasing the number and range of people that took part in cultural and leisure opportunities-enriching people's lives and enhancing the local cultural offer
 - Contributing to the wider social agenda of: improving people's health, developing individuals and pride in the community.
- Services that would be included in the Trust were libraries, sports, arts and heritage but not bereavement services.
- There would be 4 National Indicators and 23 Key Local Indicators that would measure the performance of the Trust.

- The competitive procurement process in accordance with EU requirements had commenced and there had been three tenders.
- There were some pension issues still to be resolved.
- Development going forward would include:
 - Supporting people to begin a career in the cultural and leisure section through creative apprenticeships; volunteer opportunities; work placements; Future Jobs Fund
 - A new and bigger range of holiday activities aimed particularly at children and young people such as Museum school holiday experiences including trails, walks and workshops
 - Delivering a creative 'edge' to the Peterborough Festival through a new programme of 'fringe performances'
 - Bringing the Peterborough Art Gallery to life by delivering a programme of at least 6 Artist in Residence events
 - Books on prescription
 - Improved gym provision at the Regional Pool

A paper was due to go to Cabinet in February to make a decision on whether to go forward with the proposal of a Cultural and Leisure Trust.

Observations and Questions:

- Members commented that the Cultural and Leisure Trust business plan was incomplete and therefore felt unable to scrutinise or comment fully on the proposal. The Committee requested that the completed business plan be brought back to a meeting prior to it being presented to Cabinet.
- Members asked if Gladstone Park would be included in the Trust. The Head of Cultural Services advised that it would not be included as it was already a strong community service.
- If the Cultural and Leisure Trust was a registered Charity would it be able to attract funding. The Head of Cultural Services advised that it would have a good chance of attracting funding.
- Who would the Trust be accountable to? The Head of Cultural Services advised Members that the Trust would be accountable to the Charities Commission. The Council would be paying money to the Trust and therefore the Trust would also be accountable to the Council.
- Who would be accountable for fees and charges? Members were advised that fees and charges were the responsibility of the Executive Director of Operations and those fees and charges were set by the market place. There was a moral responsibility to set fees responsibly otherwise people would stop using the services. Accountability would lie with the Trustees.
- Members asked how the Trust would ensure that the Key Theatre did not just put on shows to get people to fill seats and ensure that there was a wide range of entertainment on offer. The Head of Cultural Services advised Members that the Trustees were passionate about the Arts and would ensure quality control over the provision of entertainment.
- How were the Trustees chosen? Members were advised that the Trustees were appointed through a public advert. There would be 12 Trustees in total but there were currently only 6. The people appointed would be passionate about the arts, heritage and sports. The strength of the 6 current members was with arts and heritage. Trustees would not sit on the Board continuously and a third of the Trustees would come off every year. Two of the Trustees would be City Councillors nominated by the Board.
- With the permission of the Chairman, the Chair of the Peterborough Museum Society presented the views of the Society to the Committee as:
 - The Society was concerned that the Museum was going to be placed under the proposed Cultural and Leisure Trust.

- They were concerned that sports, arts and heritage were going to be in one group and felt that it would be better if sports was a separate Trust.
- There had been very little consultation with the Museum.
- Peterborough people had a right to know what was happening.
- In principle the Society had no objection to the Trust.
- Funding for the Trust would be for five years. What would happen at the end of that period? Historically problems occurred at the end of funding.
- The Society was very concerned that the Trust would not be set up in the right way.
- Members agreed that sport and culture were very different and wanted to know if there could be two sub committees within the Trust. The Head of Cultural Services advised that governance did create two wings one for sport and one for the rest.

ACTIONS AGREED

That the Executive Director of Operations and Head of Cultural Services bring the Business Plan for the Cultural and Leisure Trust before this Committee prior to taking it to Cabinet so that it may be scrutinised in full.

7. Forward Plan of Key Decisions

The Committee received the latest version of the Council's Forward Plan, containing key decisions that the Leader of the Council anticipated the Cabinet or individual Cabinet Members would make during the course of the following four months. Members were invited to comment on the Plan and, where appropriate, identify any relevant areas for inclusion in the Committee's work programme.

ACTION AGREED

The Committee noted the Forward Plan and agreed that there were no items to bring to the Committee.

7. Work Programme

Members considered the Committee's Work Programme for 2009/2010 and discussed possible items for inclusion.

ACTION AGREED

To confirm the work programme 2009/10.

The meeting began at 7.00 and ended at 9.30pm

CHAIRMAN

STRONG AND SUPPORTIVE COMMUNITIES SCRUTINY PANEL	Agenda Item No. 5
18 MARCH 2010	Public Report

Report of the Executive Director of Operations

Report Author – Paul Phillipson

Contact Details for Further Information - Kevin Tighe, Head of Culture – (01733) 863784

CULTURE AND LEISURE TRUST

1. PURPOSE

- 1.1 To update Members on the work undertaken to prepare for the creation of a Culture and Leisure Trust and to seek their views on a draft business plan for the organisation. The Chairman has asked the committee to accept the report without the business plan at this stage, it will be presented to Scrutiny prior to the meeting. This has been agreed between the Chair, the Deputy Leader of the Council and Officers.

2. LINKS TO CORPORATE PLAN, SUSTAINABLE COMMUNITY STRATEGY AND LOCAL AREA AGREEMENT

- 2.1 This work underpins the Council's Cultural Strategy, which supports the Council's Sustainable Community Strategy and the Local Area Agreement outcome Pride in Peterborough.

3. BACKGROUND

- 3.1 Following a strategic review of the way cultural services are provided by the Council (explored by the Strong and Supportive Communities Scrutiny Panel 10 September 2009 and 21 January 2010), Cabinet, on 12 October 2009, determined to consider the transfer of the following services into a Culture and Leisure Trust: the Arts Services; Heritage Services; Museum Services; Library Services; and Sports Services. Also at this time Cabinet determined that Bereavement Services would *not* be included in this transfer.
- 3.2 Cabinet authorised a start on the process of establishing a not-for-profit Trust, subject to appropriate consultation with staff and the agreement of a business plan.

4. KEY ISSUES

Why form a Trust?

- 4.1 The challenge set by the Sustainable Community Strategy is to achieve "A bigger and better Peterborough that grows the right way – through truly sustainable development". For this to be fully realised then the city's cultural offering must continue to improve to meet the ever increasing standards expected by residents and visitors to Peterborough.
- 4.2 The Culture and Leisure offer will also address a range of issues which are at the core of the Sustainable Community Strategy including:-
- Health and Wellbeing e.g. community sports programmes
 - Community cohesion e.g. innovative arts performance.
 - Educational Standards e.g. learning the history of Peterborough through the Library service
 - Pride in Peterborough e.g. redevelopment of Peterborough Museum

- 4.3 The Council's Cultural Strategy aims to ensure that the city does become bigger and better by putting culture at the heart of the city's growth so that those who live here now and in the future will enjoy a more dynamic, vibrant place to live, work and play.
- 4.4 One of the key ways of driving these changes is through the proposed formation of a Culture and Leisure Trust. Such a Trust will become a long term partner of the Council supporting it as it grows the city's cultural offer for the foreseeable future. The strategic review noted at 3.1 above highlighted a number of advantages a Trust would have in helping achieve the city's ambitions. These are:
- A more dynamic business like approach which will increase the speed of decision-making and reduce bureaucracy, resulting in facilities and services being operated with greater financial and management agility. This would enable a Trust to respond more effectively to market changes.
 - Community involvement in the delivery of culture and leisure activities would be enhanced through membership of the Trust board.
 - Stronger links with the private sector will be encouraged through membership of the Trust board, offering greater opportunities to raise sponsorship.
 - A more effective business-focused and commercial management team structure will enable the Trust to exploit business opportunities.
 - The Trust would seek charitable status which may result in benefit from financial advantages available through VAT savings and potential reduction of national non-domestic rates.

Turning opportunity into reality - the Trust's Business Plan

- 4.5 In order to make the changes set out above happen and to exploit the opportunities the creation of a Trust presents a Culture and Leisure Trust Business Plan has been drawn up (see Appendix 1).
- 4.6 There are five strategic drivers set out in the business plan for the next five years. These are:
- A customer focus – using market research and customer analysis to deliver targeted activities that offer quality and value-for-money that fulfil the needs of all customers, including 'hard-to-reach' groups.
 - Financial management – maximising income while reducing costs to achieve financial stability and growth in customer usage.
 - Creation of a distinctive brand – building a strong brand that is recognised as representing a reputation for professional expertise and high quality services.
 - Skilled staff – developing a highly-motivated, skilled workforce that understands and contributes to the clear aims of the Trust and is rewarded according to performance.
 - Technological innovation – harnessing appropriate technology to support the delivery of high quality services such as databases of information to support marketing initiatives.

What will be delivered?

- 4.7 All of the services currently provided by the Council, that are within the remit of the Trust, will continue to be provided (these are set out in full within Table 1). Bereavement Services will be provided by the Council and not the Trust.
- 4.8 The Trust is committed to improving the city's cultural offer through a range of creative projects and programmes these are set out within the Business Plan.

How will it be delivered?

- 4.9 The Trust's governance and senior staffing structures are set out within the Business Plan. The intention is to create a structure that is more flexible and responsive to the needs of customers; with the principle of there being a minimal distance between customer and decision makers.

Measuring success

- 4.10 Partnership working is key to success for the Trust. The Trust's most important partner will be the Council. As a charity, the Trust will need to retain its independence, the Council will exert influence through a number of formal agreements (set out at paragraph 5.7) and via the active participation in decision making that will be afforded by the Council having two nominees on the main Board of Trustees. Each year the Trust will agree its business plan with the Council and produce annual reports and accounts which will be presented to Members as part of the Council's scrutiny process.
- 4.11 The Trust's Business Plan sets out how the performance of the Trust will be reported, monitored and managed. Key Performance Indicators for the Trust are set out within the Business Plan.

Formation of a Shadow Trust Board

- 4.12 Cabinet on 12 October agreed to the formation of a shadow trust board. This shadow board would have no legal identity or assets but would play a vital role in testing the key issues and principles in the draft business plan.
- 4.13 Applications to serve on the shadow board were invited through an advertisement in the Evening Telegraph on 30 October 2009; through a dedicated page on the Council's website; and through a poster displayed in the Council's cultural services facilities. Formal interviews were held on 1 and 3 December 2010, resulting in six people becoming members of the shadow trust board. They are:

Richard Astle	Richard is Director of the Greater Peterborough Partnership and the communication company Athene. He is passionate about issues relating to wildlife and the countryside in general. He also chairs the Association for Spina bifida and Hydrocephalus. He lives in Helpston.
Chris Mardell	Chris lives in Houghton and brings his technical skills as a quantity surveyor as well as his experiences as Chairman of Peterborough Sculpture Trust.
Shelagh Smith (Chair)	Shelagh is a practising lawyer and Director of Greenwoods Solicitors. She lives in Werrington and has a wealth of experiences in developing the arts and has been a board member of Arts East and Screen East.
Paul Simmons	Formerly a Director for Barclays Bank, Paul, who lives in Deeping Gate, is a sports enthusiast in particular soccer. He was Chairman of St Theresa's House charity for 3-years and brings a wealth of experience of the charity sector in general.
Estella Todisco	Estella teaches at Hampton Hargate Primary School and lives in Newborough. She was a member of the Key Theatre youth group and in later years had a career in documentary television.
Rev. Charles Taylor	Charles is the Dean of Peterborough, a choral music enthusiast (he is president of the Peterborough Choral Society) and has a strong interest in heritage issues.

- 4.14 On the 26 February 2010 the shadow trust became incorporated as a company limited by guarantee. Up to that point it was not a legal entity but a group of individuals supporting the Council to define and refine the key features of the proposal that will be considered by Cabinet. This process is typical of that followed by most of the many successful trusts now operating around 40% of the Council owned leisure facilities in England.

5. IMPLICATIONS

Human resource Implications – Pensions

- 5.1 The establishment of a trust as proposed will involve employees transferring under Transfer of Undertakings (Protection of Employment) Regulations. These regulations provide legal protection for employees' current contractual terms and conditions (including pension rights for those who are members of the Local Government Pension Scheme) and continuous service. To ensure a successful transfer under the relevant legislation, effective consultation with both Trade Union representatives and staff are required and the consultation process delivered over the last five months has been extensive and set out at para 6.1 below.
- 5.2 The Council engaged the Pensions Administering Authority (Cambridgeshire County Council) and the Pensions Actuary (Hymans Robertson) to review the options for transferring current employee pension provision from the Council to the Trust. The Trust has also received its own independent pensions advice.
- 5.3 It is proposed that any trust formed will adopt Local Government Pension Scheme (LGPS) provision for the 112 employees potentially affected by the proposed transfer and who are currently in the scheme. This would be under 'Community Admission Body' arrangements with the Council acting as guarantor of the pension scheme. Cambridgeshire County Council has agreed in principle to this proposal.
- 5.4 Subject to Council agreement, the Trust proposes to seek alternative pension provision via a third party provider for new employees once the proposed transfer is accomplished.
- 5.5 The LGPS pension scheme (which will be 'closed' to new employees) will be more expensive to operate as potential contributions to the scheme is restricted over time but it does cap the pension liability of the Trust moving forward. Based on the existing employees likely to transfer to the Trust, the cost of a 'closed' scheme will increase the Trust's employer costs by £82,000 per annum.

Legal Implications

- 5.6 In compliance with the Public Contracts Regulations 2006 the Council published an advertisement giving other organisations from within the EU an opportunity to express interest in providing its cultural and leisure services. Three pre-qualification questionnaire responses were received, including a response from Cultural Services on behalf of the Trust. Following consideration of the completed pre-qualification questionnaires the Council concluded (having sought the advice of legal Counsel in relation to the scores awarded in the evaluation process) that there was only one suitable organisation the Council would consider transferring the management of its cultural and leisure facilities to, that organisation being the Trust.
- 5.7 The transfer of the Council's cultural and leisure portfolio requires satisfactory completion of several key agreements. These include: a transfer agreement (identifying transferring assets, assigned or retained contracts, employees); funding and management agreement (setting out funding to be given by the Council to the new operator of cultural and leisure services and the Council's expectations for such services); and a collections agreement (governing the loaning and management of the Council's museum collection to the new operator). These documents are now in an agreed draft form.

Property Implications

- 5.8 The management of the property assets from which these services will be delivered is key to the successful delivery of the agreed outcomes by the Trust. In general the properties will be leased to the Trust on a 25-year basis. The Council will be the landlord and the Trust the tenant. The leases include roles and responsibilities including the liability for maintenance. The Council will always retain ownership of these assets. Should the formal agreement between the Trust and the Council be terminated all leases will be terminated too and the properties will revert to the Council.

Financial Implications

- 5.9 The majority of funding for the Trust will come through a service payment provided by the Council. The Trust will also be able to generate income through fees and charges and Trust status is likely to enhance its ability to seek other forms of external funding and grants.
- 5.10 The initial proposal of the likely grant level for the Trust was included in the draft budget considered at Cabinet on 14 December 2009 for consultation. This level was based upon the following:
- Current spend on leisure and culture
 - Plus investment proposals
 - Less an annual efficiency requirement (to mirror the efficiency requirement that the Government builds into the local government grant settlements)
 - Less a proportion of the savings from business rates
- 5.11 Whilst Trust status does allow for some cost savings (business rates and VAT) and provides greater flexibility in seeking additional funding, it also leads to additional costs (such as the pensions issue outlined above, and the need for specialist staff).
- 5.12 The Trust's business plan outlines a number of efficiency proposals that aim to ensure that the likely spend levels meet the likely resourcing levels. At the time of writing there is a gap between spend and resources. It is considered that this gap will be closed through either:
- Developing additional efficiencies
 - Considering grant levels for specific pressures e.g. pensions
- 5.13 These arrangements may also see benefit share arrangements to be developed, where the financial benefits of future efficiencies are shared between the Council and the Trust.
- 5.14 Both the business plan and Medium Term Financial Plan run for five years and the Trust will look for a funding commitment for at least this period.

6. CONSULTATION

- 6.1 Two rounds of meetings have been held with staff. The first, a series of eight meetings in September 2009, provided staff with early background information and noted Members' desire to undertake a strategic review of the optimum structures for supporting the delivery of cultural services. The second round – eleven meetings held in October 2009 – focused on gauging the opinions of staff on the proposal to establish a Culture and Leisure Trust.
- 6.2 The main 'feelings' emerging from the first series of meetings were apprehension, doubt that the process would take place at all, and, for some, a touch of optimism. The second series of meetings revealed a much more positive overall picture with many staff stating they were excited at the potential for new freedoms and the ability to be agile in meeting customer needs. The 'straw pole' question of 'how are you feeling about the process?' was answered positively by a significant majority of people.

6.3 Consultation with Trade Unions on the proposed formation of the Trust is proceeding in line with expectations. Six meetings have been held with Trade Union representatives, including a 'pre-issue' briefing on a question and answer document arising from staff communication meetings. Further consultation meetings are planned over coming months to comply with our TUPE obligations.

6.4 This paper builds on the formal consultation already undertaken through presentations to Members of the Community Development Scrutiny Panel on the principles of the establishment of a Trust.

7. EXPECTED OUTCOMES

7.1 That the Committee will explore and comment on the proposals within this paper.

8. NEXT STEPS

8.1 A paper will be presented to Cabinet for it to determine whether or not it wishes to approve the transfer of the operation of cultural and leisure services to the Culture and Leisure Trust.

9. BACKGROUND DOCUMENTS

Used to prepare this report, in accordance with the Local Government (Access to Information) Act 1985

- i) 2006 Audit Commission report entitled "Public Sport and Recreation Services"
- ii) Lawrence Graham LLP report entitled "Culture in Trust"
- iii) 2005 Best Value Review of Culture and Recreation Services

10. APPENDICES

10.1 Appendix 1 - Peterborough Culture and Leisure Trust Business Plan – this document will be sent under separate cover.

Table 1 - Services to be provided by the Trust

Library Services

The Library and Archive Service will be delivered through the following libraries: Central, Bretton, Orton, Werrington, Eye, Dogsthorpe, Hampton, Thorney, Stanground, Woodston and a mobile library service. The services provided will include:

- Free membership to people living and working in Peterborough to a wide range of books, talking books on tape, CD and MP3
- Request service
- Renewal of books 24hrs per day by phone or internet
- Reading advice
- 24/7 access to online information and resources – newspapers, reference books, journals and encyclopaedias
- Access to council information
- Use of PCs and free access to the internet
- Enquiry and information service
- Archives, local history / family history service
- A children's area
- Copying and fax facilities
- Adaptive technology which allows access to computing for those with disabilities
- Activities and events
- Storytimes for the under 5yrs
- Class visits for schools
- Summer reading schemes

Heritage and Arts Services

The provision of a dynamic

- Guardianship and care of Peterborough's Heritage Collections
- Protection and care of the Historical Environment
- Provision of the Heritage Identification service
- Provision of the Heritage enquiries service
- To deliver a visual arts gallery based at the Museum
- Deliver a programme of walks and talks around the city
- The delivery of a balanced programme of artistic and entertainment through the Key Theatre studio space
- The delivery of a Festival including a Mayor's parade and a range of artistic community focused events
- Deliver an education and learning programme for school children through the Museum
- Provide free access to Peterborough Museum including the delivery of a programme of exhibitions and events

Sports Services

The Trust will work through Peterborough City Council's facilities which include:

- Regional Fitness and Swimming Centre
- Bishops Road Lido
- Jack Hunt Swimming Pool
- Bushfield Sports Centre
- Werrington Sports and Recreation Centre
- Embankment Athletics Arena & all weather pitch
- Other Community Facilities such as schools

A sports development team will continue to engage and work with Peterborough's communities and interest groups to further develop sport and recreation opportunities within local settings.

We will specifically provide the following services for the benefit of our communities. A comprehensive sports service that includes:

- Programmed public swimming and sports sessions
- Bespoke sessions to cater for different cultures
- Bespoke sessions for under represented groups i.e. disabled customers
- Aqua Natal classes for expectant mothers
- Parent and toddler classes
- Extensive public child and adult learn to swim programme
- Provision of key stage 2 school swimming programme for (applicable) Peterborough schools
- Programmed time for competitive swimming coaching and club activities
- Programmed space for competitive local and regional swimming galas and competitions
- Swimming teacher training and qualification courses
- Coaching and instruction classes in diving
- Aquarobic classes
- Training and support to school pool carers
- Technical advisory services to community groups
- Technical advice to Peterborough City Council in all sports related matters
- High quality accessible gym provision that rivals anything provided in the private sector
- A comprehensive GP referral scheme
- Programmed time for competitive sports events and club activities
- Programmed space for competitive local and regional sports events and competitions
- Sports coaching training and qualification courses
- Coaching and Instruction classes in sport and fitness activities
- Aerobic activities and classes
- Training and support to sports clubs
- Support to the delivery of the Great Eastern Run with the recruitment and support of volunteers

STRONG AND SUPPORTIVE COMMUNITIES SCRUTINY COMMITTEE	Agenda Item No. 6
18 MARCH 2010	Public Report

Report of the Safer Peterborough Partnership Manager

Report Author – Christine Graham
Contact Details – 01733 864120

SAFER PETERBOROUGH PARTNERSHIP PLAN 2010-2011

1. PURPOSE

This report is to present the refreshed version of the Safer Peterborough Partnership Plan ahead of its presentation to Cabinet.

2. RECOMMENDATIONS

The Scrutiny Panel is asked to approve this Plan and recommend it to Cabinet for approval.

3. LINKS TO SUSTAINABLE COMMUNITY STRATEGY AND LOCAL AREA AGREEMENT

The Sustainable Community Strategy and the Local Area Agreement aim to deliver a bigger and better Peterborough, through improving the quality of life for all. This Partnership Plan covers those aspects that fall within the Strong and Supportive Communities priority.

4. BACKGROUND

4.1 Safer Peterborough Partnership

The Crime and Disorder Act 1998 requires that a Community Safety Partnership is formed, bringing together agencies who are responsible for crime and disorder in the local area. It is acknowledged that far more can be achieved to making Peterborough a safer place if the agencies work together rather than in isolation. The Crime and Disorder Act specifies that responsible authorities are Peterborough City Council, Cambridgeshire Constabulary, NHS Peterborough, Cambridgeshire Fire Authority and Cambridgeshire Police Authority. The Policing and Crime Act 2009 has, from 1 April 2010 now included Probation as a responsible authority. These responsible authorities also invite other agencies who are able to contribute to the work to *co-operate* and Cross Keys Homes (representing Registered Social Landlords in the city) is one of these such organisations. Other agencies, particularly from the voluntary and community sector are also *invited to participate* in the work of the Partnership. At present Peterborough and Fenland MIND and Peterborough Racial Equality Council represent the voluntary sector on the Partnership Board. Other voluntary groups are represented on other partnership groups.

- 4.2 The Safer Peterborough Partnership is one of the partnerships that forms the Greater Peterborough Partnership. It also oversees the outcomes in the Making Peterborough Safer block of the Local Area Agreement.
- 4.3 Section 17 of the Crime and Disorder Act 1998 places on designated authorities a legal responsibility to consider the community safety implications of their actions

5 SAFER PETERBOROUGH PARTNERSHIP PLAN

- 5.1 The Crime and Disorder Act 1998, revised by the Police and Justice Act 2006, requires that the Community Safety Partnership publishes a three year Partnership Plan in April 2008 which is reviewed and updated annually. This report brings the revised plan, updated for 2009/2010.
- 5.2 The priorities within the Partnership Plan are agreed following a Strategic Assessment which considers the performance in the previous twelve months and takes into account the concerns of the public.
- 5.3 It is not possible within this document to provide all of the improvement targets that will accompany this plan as many of them are dependant upon the performance position at the end of this financial year and will be added when this data is available.
- 5.4 A summary document will be published to ensure that the public can clearly understand the priorities and improvement targets set.
- 5.5 The priorities set out in the Plan attached are:
- *Serious acquisitive crime*
This means crimes where someone takes something that does not belong to them such as burglary from a house, theft from a car or theft of a car or robbery of personal property. We will be seeking to reduce these types of crime.
 - *Anti social behaviour*
We will be seeking to reduce the anti social behaviour experienced in our communities. We will also be working hard to ensure that anti social behaviour does not concern the public to such an extent that it affects their quality of life.
 - *Domestic abuse*
We will be working to increase reporting of domestic violence as we know that many people suffer in silence and never have access to the help that they need. Victims of domestic violence will also suffer abuse over and over again and we are going to work through our multi agency group to ensure that repeat incidents of domestic violence reduce for those victims who we are supporting.
 - *Violent crime*
This area of work will focus upon violent crime, particularly in our city centre, which is often fuelled by alcohol. We will work with the licensed trade to improve safety in the pubs and clubs of our city. Young people using alcohol in public places in our neighbourhoods is an issue for many communities and we will be focusing upon reducing the harm caused by this behaviour.

This year, following a review by the Safer Peterborough Partnership, hate crime will now be included within violent crime.

- **Serious Sexual offences**
Although the numbers of people who are victims of sexual offences is very low we recognise the devastating effect that this can have upon the victim and their family. We will be working to increase reporting of this crime, which often goes unreported and improving the support provided to victims of sexual offences.
- **Road safety**
This area measures the national indicator for those who are killed or seriously injured on our roads.

5.6 For each of the priority areas, improvement targets will be identified that we believe will reflect the work that we are going to be doing and allow both the partnership and the public to measure whether or not we have been successful.

5.7 The Safer Peterborough Partnership Plan covers all the priorities of the Partnership for the coming three years. Indicators, both national and local, have been selected to effectively reflect the improvement that is planned. Some of these indicators have also been included with the Local Area Agreement.

6. CONSULTATION

6.1 This year we have extended the consultation that has been undertaken. This has included:

- A Members' briefing was held to allow elected members to contribute to the Strategic Assessment
- Focus Groups with:
 - Adults with learning disabilities
 - Lesbian, Gay, Bisexual and Transgender groups
- Public consultation through Face the People event in June
- PCVS Small Groups Forum
- Stakeholder workshops for each of the priorities within the plan
- Presentations to other partnerships within GPP
- City Centre Forum

7. EXPECTED OUTCOMES

7.1 Scrutiny Panel is asked to endorse this plan and recommend it to Cabinet for approval.

8. NEXT STEPS

8.1 The Plan will now go to Cabinet on 30 March 2009 for approval.

8.2 The Plan will be endorsed by Full Council in April 2010..

9. BACKGROUND DOCUMENTS

Used to prepare this report, in accordance with the Local Government (Access to Information) Act 1985

Crime and Disorder Act 1998

Police and Justice Act 2006
Policing and Crime Act 2009

10. APPENDICES

Safer Peterborough Partnership Plan 2010-2011



SAFER PETERBOROUGH PARTNERSHIP¹

COMMUNITY SAFETY PLAN 2008 – 2011

Reviewed on an annual basis
2010 - 2011 refresh

1 OUR VISION STATEMENT

Peterborough Together: reducing crime, building safe and confident communities

2 SETTING THE SCENE

2.1 Legislative Framework

The Government has, over the past few years, undertaken an extensive review of the Crime and Disorder Act 1998 with a number of changes being made to this legislation. The improvements identified are reflected in the Police and Justice Act 2006 and subsequent regulations.

One of the requirements of the Act is that the Community Safety Partnership¹ is to prepare a Partnership Plan which should be informed by the Strategic Assessment² undertaken on an annual basis. The Partnership Plan will cover three years but be updated annually in light of the findings from the revised Strategic Assessment.

The Strategic Assessment and Partnership Plan replace the Crime and Disorder Audit and Strategy.

The Community Safety Partnership is responsible for the delivery of the outcomes in this Plan. The constitution of the Partnership sets out the principles of how the day to day business will be conducted. This will ensure that the decision making processes are efficient, transparent and accountable to the public whom it serves.

The Community Safety Partnership Board brings together the *responsible authorities*, as set down in the Crime and Disorder Act 1998 (amended by the Police and Justice Act 2006). Responsible authorities have a duty, under Section 17 of the Crime and Disorder Act, to consider the community safety implications of their actions. This poses a testing challenge to the designated authorities. Compliance with Section 17 can be seen as a means to demonstrate the overall local authority response to addressing crime and

¹ Sometimes referred to as Crime and Disorder Reduction Partnerships (CDRPs)

² The Strategic Assessment brings together data from all the partner agencies to allow us to paint a picture of crime and disorder in the city. This is then used to help us to identify our priorities.

disorder and non-compliance could open up, in certain circumstances, the possibility of legal action against one of the responsible authorities.

Responsible authorities are:

- Cambridgeshire Constabulary
- Peterborough City Council
- NHS Peterborough
- Cambridgeshire Fire Authority
- Cambridgeshire Police Authority

The Policing and Crime Act 2009 has, from 1 April 2010, now included Probation in the list of responsible authorities. This means that locally, Cambridgeshire Probation Service, are now a responsible authority within the Safer Peterborough Partnership.

Co-operating authorities are local groups or agencies that contribute significantly to community safety. The Crime and Disorder Act 1998 makes co-operating bodies key partners in the setting and delivery of objectives. Co-operating authorities should provide data and information to improve the understanding of the local crime and disorder problems, thereby benefitting the community and contributing to the core functions of their respective agencies.

Co-operating authorities are:

- Cross Keys Homes (representing Registered Social Landlords)

The Board also invites others to join the partnership on the basis that they can assist in the delivery of goals of the Partnership. These are known as *Invitees to Participate*. These may sit on different areas of the Community Safety Partnership for example, the Community Safety Partnership, the Delivery Board or Task and Finish Groups. This provides the opportunity for the voluntary and community sector to be fully engaged in the work of the Partnership.

Invitees to co-operate are:

- Peterborough Racial Equality Council
- Drinksense
- Bridgegate Drug Services
- Victim Support
- Peterborough Mediation
- HMP Peterborough
- Job Centre Plus
- Cambridgeshire Criminal Justice Board

As the new structures are developed these invitees to co-operate will be extended and clarified.

2.2 Links to other partnerships

2.2.1 The Sustainable Community Strategy

The Sustainable Community Strategy is the document, produced by the Greater Peterborough Partnership³, which sets out the direction for overall strategic development of Peterborough. There are many other strategic

³ Available at www.gpp-peterborough.org.uk

documents that support the overall development of Peterborough and the Community Safety Plan is one such plan.

The ambition of the Sustainable Community Strategy is to deliver a bigger and better Peterborough, taking advantage of the inherent opportunities we have and at the same time tackling the challenges we face in order to deliver a higher quality of life for all. The Community Safety Plan sets out how we, as the Community Safety Partnership, will contribute to this overall vision and contribute to the outcome of:

‘Making Peterborough Safer’ – so that people of all ages and abilities can live, work and play in a prosperous and successful Peterborough without undue crime or fear of crime’.

The national indicators that are used to demonstrate performance against the Sustainable Community Strategy are contained within the Local Area Agreement. This partnership plan will include:

- Some national indicators that are within the Local Area Agreement
- Some national indicators that are not within the Local Area Agreement
- Some local indicators that are not within the Local Area Agreement

2.2.2 Other strategies and plans

Whilst the Partnership Plan sets out the key priority areas for the Safer Peterborough Partnership, it is recognised that these priorities are not delivered entirely by the Community Safety Partnership but are contributed to by other plans and strategies such as:

National plans

- Youth Crime Action Plan

Local plans

- Peterborough City Council Corporate Plan
- Drug Treatment Plans
- Alcohol Harm Reduction Strategy
- Youth Justice Plan
- Local Policing Plan
- Children and Young People Plan
- Neighbourhood Investment Strategy
- Community Cohesion Strategy
- Cambridgeshire Probation Area Business Plan
- MAPPA⁴ Business Plan
- NHS Peterborough Five Year Strategic Plan – ‘Living Longer, Living Well’
- Peterborough Adult Safeguarding Board Action Plan 2009-12

2.3 Changes in Peterborough’s Population

Peterborough is a city that has a history of receiving waves of migration - from Irish immigrants who built the railways in the 1840s, to post war arrivals from Italy, and to a lesser degree Poland, Lithuania and the Ukraine. This was

⁴ MAPPA – Multi Agency Public Protection Arrangements – this is a multi agency group that oversees the management of the most dangerous offenders in our community

followed by further arrivals from the West Indies in the 1950s, Pakistan and India from the 1960s. The city also welcomed groups of Ugandan Asians and Vietnamese boat refugees in the 1970s.

After being designated an asylum dispersal area in 2001, Peterborough – with around 160,000 residents – was allocated an estimated 78% of all asylum seekers dispersed to the East of England region. Other new arrivals, granted refugee status, also moved to the city and the expansion of the European Union in May 2004 saw an influx of migrant workers from the eight new Accession states.

The city has become home to migrants from the European Union including around 6,000 Portuguese workers. The most recent official figures have recorded the number of migrant workers at 7,915⁵, representing one in eight of the total for whole of the Eastern Region. The arrival of large numbers of migrants, from over 50 nationalities, has changed the dynamics of our local communities.

However, the East of England Regional Assembly concedes that the number of EU migrants in the city may be as high as 16,000. This means that the indicative rise in population between 2003 and 2007 is likely to have been in excess of ten per cent.

In order that we ensure that our Partnership Plan effectively addresses the needs of all groups within our city we will undertake an Equality Impact Assessment on this plan to ensure that we are able to take these issues forward in the future.

2.4 Peterborough for the Future

Peterborough is a city undergoing enormous amounts of change. Over the next few years the city is set to expand considerably. The Regional Spatial Strategy identifies that by 2021 it is planned that there will be 20,000 net new jobs, 25,000 more homes and 40,000 more people.

There are a number of major improvements planned for the coming years which will be set out in detail in Peterborough City Council's Core Strategy:

Housing

We must plan for 27,535 more dwellings by 2026 which will be located broadly in the city centre, district centres, within the urban area, Hampton, Paston Reserve/Norwood, Stanground South, Great Haddon and a number of rural areas.

Employment

The Economic Development Strategy identifies the potential to create more than the indicative target of 20,000 additional jobs set by the East of England Plan, with an emphasis on job creation in the higher value-added sectors, particularly environmental industries. Over 80 hectares of employment land is proposed in addition to that already identified or committed. The principle locations for new employment development will be the city centre, Eastern

⁵ Figures obtained from the most recent migrant workers registration scheme

Industry, Alwalton Hill, Stanground South, the Great Haddon urban extension and the Norwood urban extension.

Regeneration

The strategy for the future of Peterborough is as much about regeneration of existing neighbourhoods as it is about new developments.

These developments will have an impact upon the work of the Partnership and will be included within future plans.

Current economic crisis

The UK economy has been in recession for over a year, since the second quarter of 2008, with economists expecting it to return to growth in the coming months⁶. Predictions that the recession will result in a crime wave, as people turn to serious acquisitive crime to make ends meet, has not yet materialised in Peterborough. Although Serious Acquisitive Crime did peak in December 2008/January 2009 it is now experiencing a downward trend. Levels of shoplifting have shown a degree of long term stability over the last 18 months although they do fluctuate from month to month. However, unemployment continues to rise both in the UK and globally.

A more direct impact of the recession is the prospect of budget cuts across the public sector, which is likely to result in a slimming of resources dealing with community safety.

We will continue to monitor the effects of the economic crisis on a regular basis and seek to bring as much external funding into the city as it possible to counter the tightening of mainstream budgets.

Transformation of neighbourhood delivery

Peterborough City Council is responding to local, regional and national policy changes by implementing a Neighbourhood Management solution for our communities. This is essentially a multi partner approach to problem solving, community planning and driving the improvement agenda, which connects the bottom up approach through community engagement, local aspirations and local needs, with the top down, such as legislation, regional policy data and intelligence. Whilst a key focus of this new approach will be to resolve the root causes of current issues affecting a neighbourhood, there will be an element of medium and long term planning. The ethos is to ensure that all communities have the opportunity, and are empowered, to action and influence services and change in their local neighbourhoods through Community Action Plans.

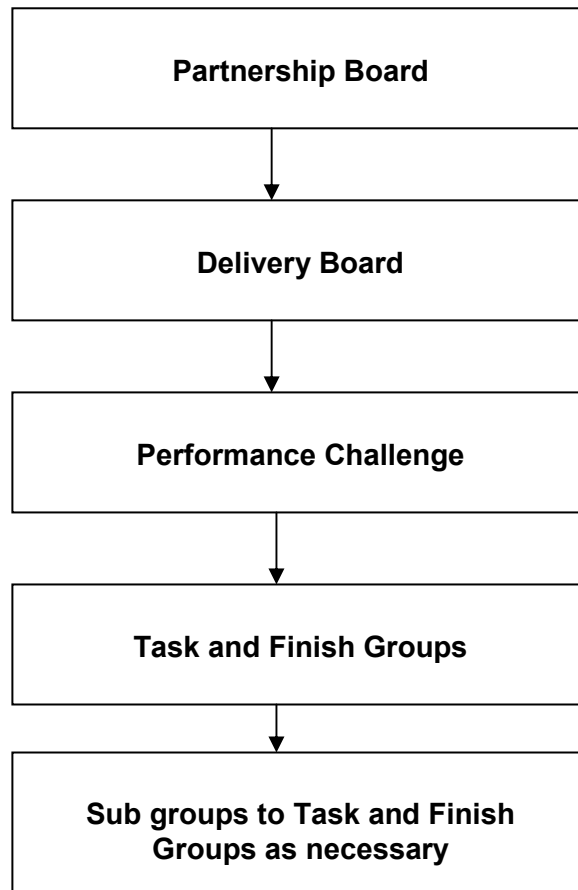
Neighbourhood Councils have been introduced across the City and have a key role in developing and monitoring the implementation of Community Action Plans. These councils are an extension of Peterborough City Council's decision making structures to support the local needs of the community and are chaired by elected members. The Councils have an Advisory Panel of high level key partners including Peterborough Probation, Courts, Health, Education and Young People, Fire and Rescue and the Police. The existing mechanisms for engaging with communities, including the Neighbourhood Panels and Parish

⁶ <http://news.bbc.co.uk/1/hi/business/7844861.stm>

Councils will continue and be strengthened and will work in partnership with Neighbourhood Councils.

3 STRUCTURE OF SAFER PETERBOROUGH PARTNERSHIP

The table below shows the structure of the Partnership:



3.1 Partnership Board

The Partnership Board fulfils the duties of a Crime and Disorder Reduction Partnership (CDRP) as set out within the Crime and Disorder Act 1998.

The Police and Crime Act 2009 now extends these duties to include a duty to implement a strategy to reduce re-offending by adult and young offenders and to take reducing re-offending into account when exercising their functions (Section 17 of the Crime and Disorder Act 1998).

The Partnership Board is chaired by Chris Strickland, Deputy Chief Fire Officer of Cambridgeshire Fire and Rescue Service. This board provides strategic direction for the work of the Partnership by:

- Assessing the needs within the area
- Overseeing all planning and strategy
- Establishing the performance targets
- Resource management

- Delivery of the Safer and Stronger elements of the Local Area Agreement
- Compliance with the national guidance in relation to crime, drugs and anti social behaviour
- Commission of drug treatment services

3.2 Delivery Board

This Board is chaired by Head of Neighbourhoods, Peterborough City Council. This Board carries out, on behalf of the Partnership Board, the following duties:

- Setting up Task and Finish Groups as needed to deliver the Partnership Plan
- Monitor the performance of the Task and Finish Groups against agreed performance targets and approved action plans
- report to the Partnership Board on a regular basis, identifying issues, challenges and barriers and seeking their guidance and direction in addressing these issues.
- Oversee the allocation of financial resources

3.3 Performance Challenge Meeting

Following the reviews of the Partnership in 2008, this has been a year in which the changes made to the structure of the partnership have been consolidated and developed. During this year, the Performance Challenge meeting has been introduced. This group, made up of performance leads from the Partnership and the theme leads for each area of business, meets between the Task and Finish Groups and the Delivery Board each month to allow a thorough scrutiny of the performance for the previous month.

3.4 Task and Finish Groups

Task and Finish Groups exist for the key priority areas of partnership business and other key areas of activity. Each Task and Finish Group has a Theme Lead who is responsible for leading delivery in their business area and producing the Action Plan. The Task and Finish Groups are:

- Serious Acquisitive Crime – Detective Chief Inspector, Cambridgeshire Constabulary
- Anti Social Behaviour – Peterborough City Council
 - Arson – Cambs Fire and Rescue Service
- Domestic Abuse –Peterborough City Council
- Serious Sexual Violence – NHS Peterborough
- Violent Crime –Cambridgeshire Constabulary
 - Hate Crime, Peterborough Racial Equality Council
- Road Safety – Peterborough City Council
- Integrated Offender Management – Peterborough City Council
- Adult Drug and Alcohol Joint Commissioning Group – NHS Peterborough

The purpose of the Task and Finish Groups is to:

- To use intelligence led problem solving to develop action plans that will facilitate performance against the Partnership Plan

- To monitor performance against targets within the Partnership Plan
- To report performance, using provided templates, to the Delivery Board on a monthly basis
- To identify necessary funding to deliver the agreed action plans
- To report problems and blockages to the Delivery Board to allow support to be provided to the Task and Finish Group
- To form sub groups where necessary for a distinct area of business
- To identify areas of success and use these to influence the work of other Task and Finish Groups

3.5 SAFER PETERBOROUGH PARTNERSHIP TEAM

Over the past twelve months, significant changes have been made to the delivery of the Partnership Plan by the teams within the police and local authority. The most significant change is that the two community safety teams (police and local authority) and the Drug and Alcohol Action Team have now all merged into one *Safer Peterborough Partnership Team*. We are working towards co-locating this team in the future.

The make up of the team is as below:

To be added

4 WHAT PROGRESS HAVE WE MADE OVER THE LAST YEAR?

These are the priority areas of this Partnership Plan:

- Serious Acquisitive Crime
- Anti Social Behaviour
 - Arson
- Domestic Abuse
- Serious Sexual Violence
- Violent Crime
 - Hate Crime
- Road Safety
- Integrated Offender Management

4.1 SERIOUS ACQUISITIVE CRIME

Serious Acquisitive Crime (SAC) is comprised of five crime types which fall under the broad category of people taking things that do not belong to them:

- Burglary dwelling
- Theft of motor vehicle
- Theft from motor vehicle
- Robbery of personal property
- Robbery of business property

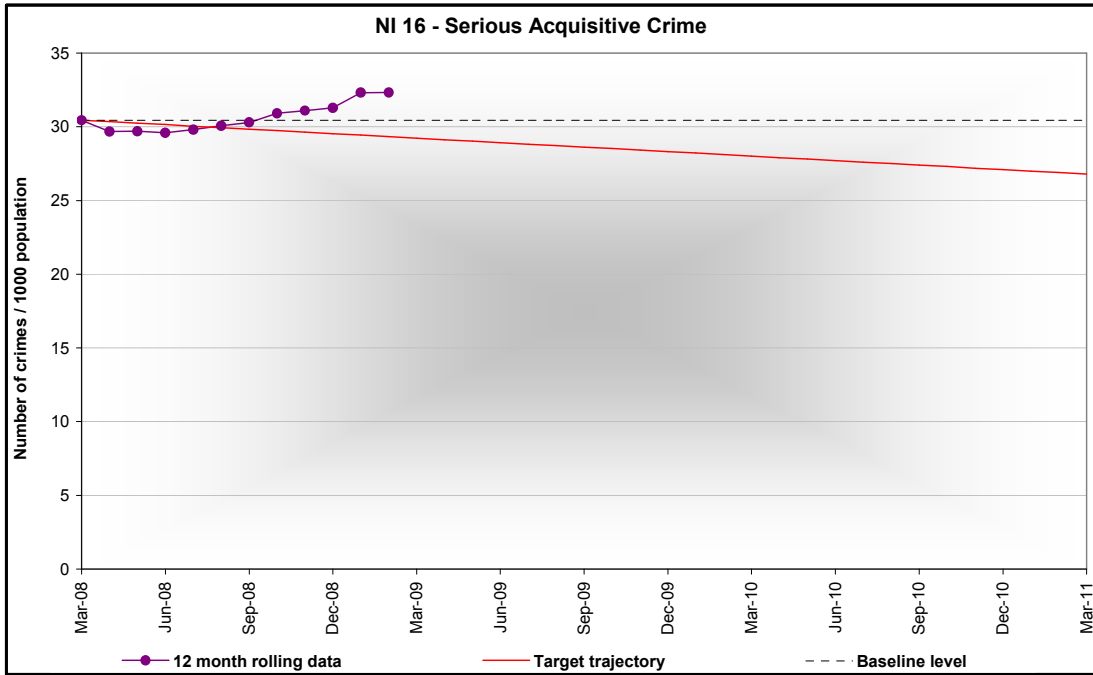
Serious acquisitive crime has continued to be a significant challenge for the Partnership however performance has begun to improve over recent months and it is now predicted that the serious acquisitive crime target will be met before the end of the financial year.

However, in spite of these improvements in performance, burglary dwelling and robbery of personal property remain two areas of particular concern. It should also be noted that, whilst our performance has shown significant improvement, there has been little change in our ranking in our Most Similar Group.

4.1.1 Performance measures

NI 16 Serious acquisitive crime rate

The LAA target is a **12% reduction** in Serious Acquisitive Crime between 2008/09 and 2010/11.



Data to be updated at end of financial year

NI30 Reoffending rate of prolific and priority offenders (PPO)

Data to be updated at end of financial year

Quarter two data:

- ❑ Baseline: 96 offences
- ❑ Target: 75 offences
- ❑ **Actual: 106 offences to end of Q2**

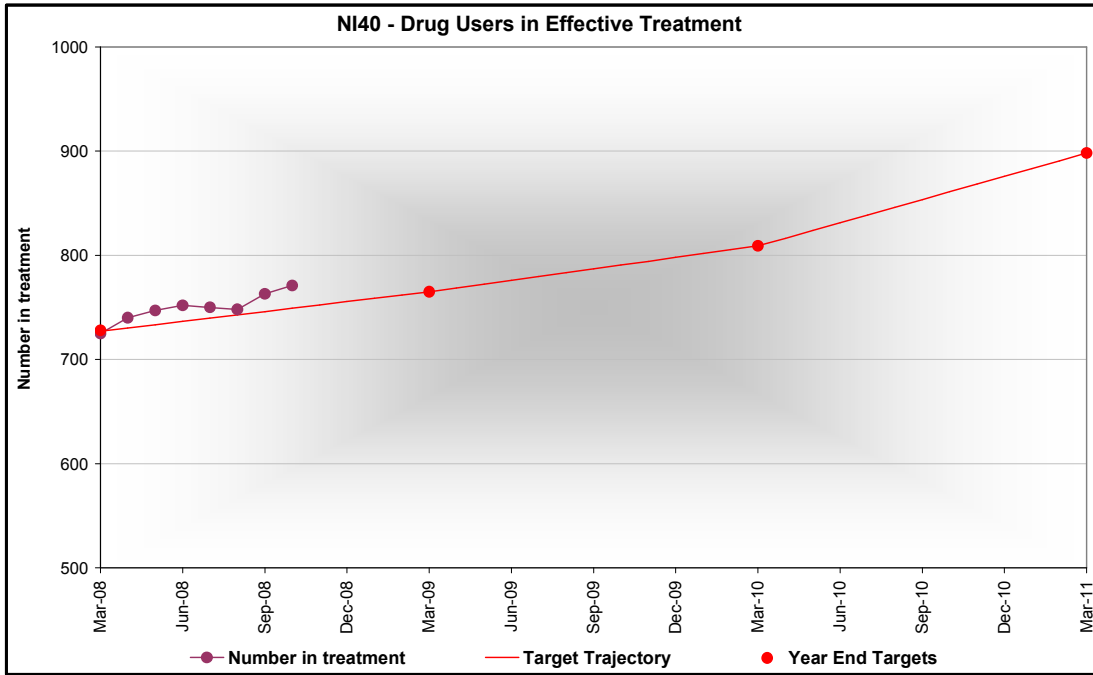
We remain on track with a Q2 reduction against baseline of 32% against a target of 22%

Rolling 12 month figure to end of Q2 is 261 offences versus a baseline of 384

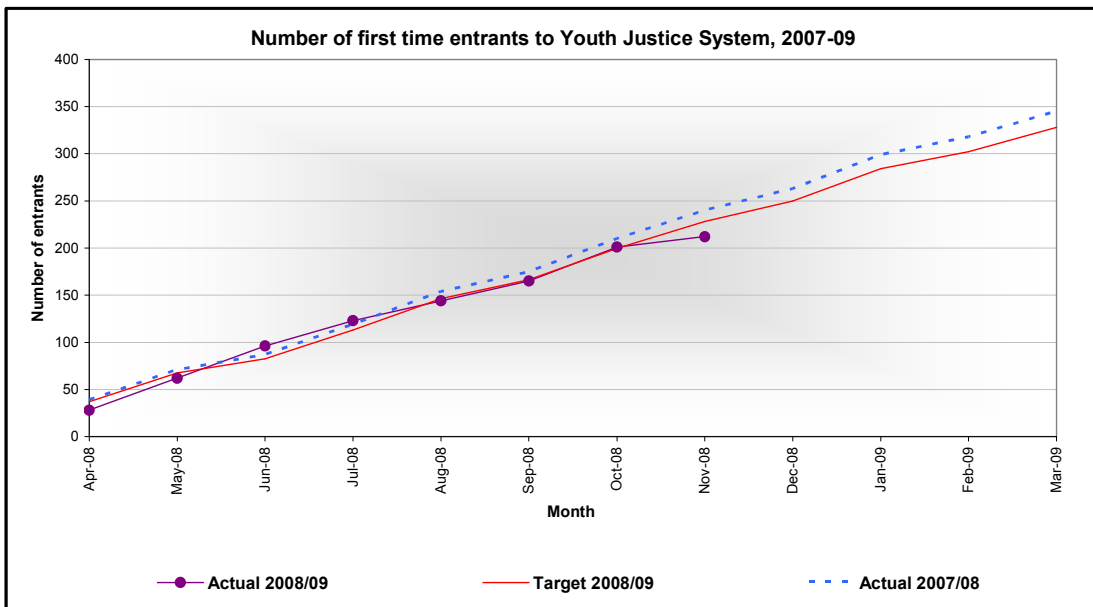
The 2009/10 target is to reduce the level of offences by 20% from the baseline figure; this baseline will be established in March 2009. The measure is against the number of offences committed by a specific cohort of PPOs – for 2008/09 we were measured against a cohort of 64 individuals.

NI40 Number of drug users recorded as being in effective treatment

Data to be updated at end of financial year



NI111 First time entrants into the Youth Justice System, aged 10-17 years



Data to be updated at end of financial year

4.1.2 Focus of Task and Finish Group – Serious Acquisitive Crime

The improvements in performance over the last year can be attributed to pro-active interventions with offenders. The specific improvements seen in February and March 2009 can be attributed to a dedicated police team focusing on targeted individuals. This improvement in performance was then repeated in June 2009 when Operation Alert was launched, again focusing on the top 60 offenders in the city. This coupled with a thorough review of the Prolific and Priority Offenders Scheme is key to our improved performance. The sustainability of this performance will be seen with the introduction of the Vigilance Programme which will see offenders who do not qualify for the Prolific and Priority Offenders Scheme and who leave prison without licence and therefore any interventions being proactively engaged to prevent their re-offending.

Integrated Offender Management Task and Finish Group

Over the past twelve months the Integrated Offender Management Task and Finish Group has:

- Undertaken a redesign of the Prolific and Priority Offenders Scheme
- Refreshed the cohort of offenders considered to be Prolific and Priority Offenders to ensure that the correct individuals are being targeted
- Developed the Drugs Intervention Programme to ensure that it is more closely aligned with the Prolific and Priority Offenders Scheme and support those prolific offenders who have substance misuse issues
- Reviewed how young people at risk of becoming prolific offenders in the future are identified and supported

4.2 ANTI SOCIAL BEHAVIOUR

Anti-social behaviour blights people's lives, seriously affects their quality of life and increases their fear of crime. Tackling anti-social behaviour is not the sole responsibility of one particular organisation or the partnership as a whole but of the whole community. Everyone in Peterborough, including citizens of the city, needs to play their part in order to ensure that anti-social behaviour is tackled and not tolerated. This means that anyone witnessing anti-social behaviour needs to report it and organisations who receive these reports need to ensure that they investigate these reports and take appropriate action to tackle the issues, while ensuring that victims and witnesses are supported fully throughout the process.

4.2.1 Performance measures

NI17 Perceptions of anti social behaviour

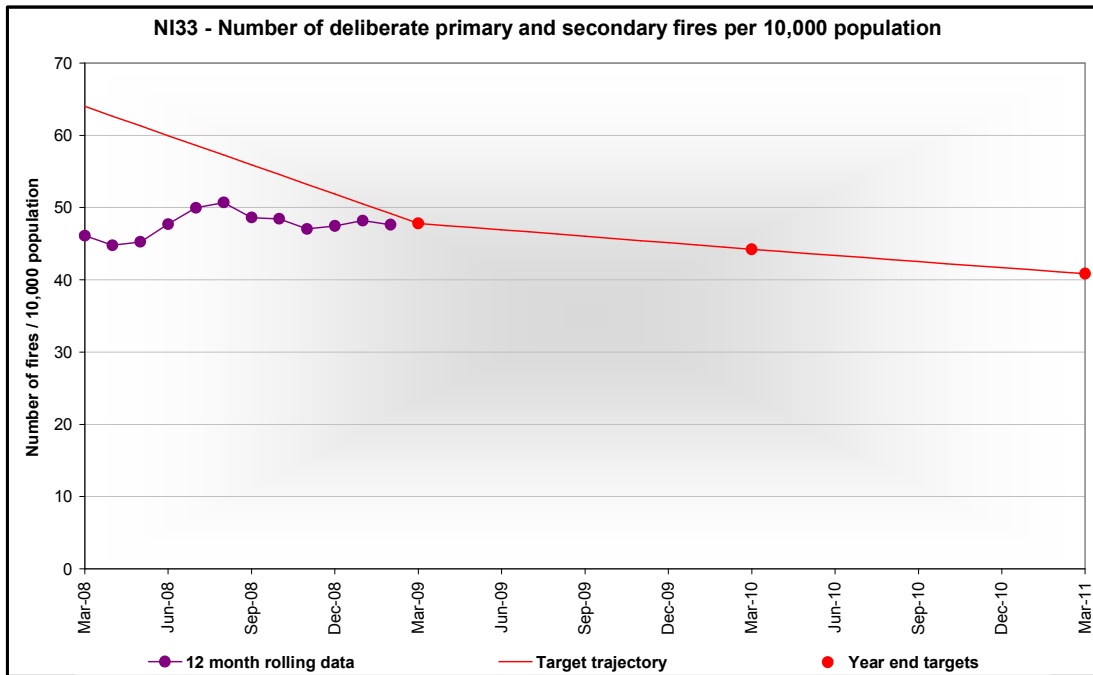
This is measured by the national 'Place Survey'⁷ which has run for the first time in the autumn of 2008. The results of this survey will allow us to set our baseline and improvement targets for the next two years.

Data to be updated at end of financial year

Data to be included here to show number of interventions – to be added at end of financial year

NI33 Number of deliberate primary and secondary fires per 10,000 population

⁷ The new National Indicator Set contains 25 indicators which are informed by citizens' views and perspectives. The Place Survey will ask people for their views about the area in which they live



4.2.2 Focus of Task and Finish Group

Over the past twelve months the Task and Finish group has undertaken a publicity campaign to educate the public about begging. It has sought to advise people that whilst they may wish to help those who are begging, by giving them money may not achieve this. People were encouraged to give to recognised charities who work with the homeless.

A review of the way in which anti social behaviour is tackled has just been undertaken within the partnership with a view to delivering a much more victim focussed service. New service standards have been put in place, and will be communicated to the public, to ensure that both the public and partner agencies are clear about what they can expect when they report anti social behaviour.

The task and finish group will focus upon:

- Support for victims and witnesses of anti social behaviour
- Raising awareness of how anti social behaviour is tackled
- Tackling perceptions of anti social behaviour, particularly of young people

Arson

During the year a full review of the way in which arson is tackled has been undertaken by the partnership. This was commissioned as a result of the rise in arson despite a very robust action plan delivering against all its milestones. This review identified that arson can be a pre-cursor to unrest and indicative of community tensions with a hidden link between arson and hate crime. This coupled with the fact that arson is also known to be a pre-cursor to anti social behaviour and property crime means that there are long term benefits to the partnership of really tackling this area of business effectively.

The methodology used for tackling most types of crime – victim, offender and location is not routinely used when tackling arson where work tends to focus on the victim and the location with little or no emphasis on offenders. With detection rates for arson so low, there is no fear of being caught to deter offenders from continuing to commit arson.

The partnership has therefore decided to take the innovative step to disband the Arson Task Force with all the educational and prevention work being mainstreamed into the community safety departments of the Fire Service. A new Arson Investigation Unit has been formed which is made up of:

- One Fire Investigator – funded by the Fire Service
- One Detective – provided by the police and part funded by the Fire Service
- One Intelligence Analyst – provided by the Fire Service

The Arson Investigation Unit will be based in the Safer Peterborough Partnership team and will be focussed upon:

- Identifying emerging hotspots for arson
- Improving intelligence and information sharing between the Fire Service and the police
- Investigating arsons with a view to bringing the perpetrators to justice

4.3 VIOLENT CRIME

Violent crime is an issue of significant concern to the public. Although the proportion of violent crime in Peterborough is low it can have a disproportionate effect on victims. It is often highly visible and causes fear of crime within communities. Predominantly associated with the night time economy or domestic situations, violent crime has the potential to affect some of the most vulnerable communities in Peterborough. With this in mind, the partnership will pay particular attention to serious violent crime in this coming year.

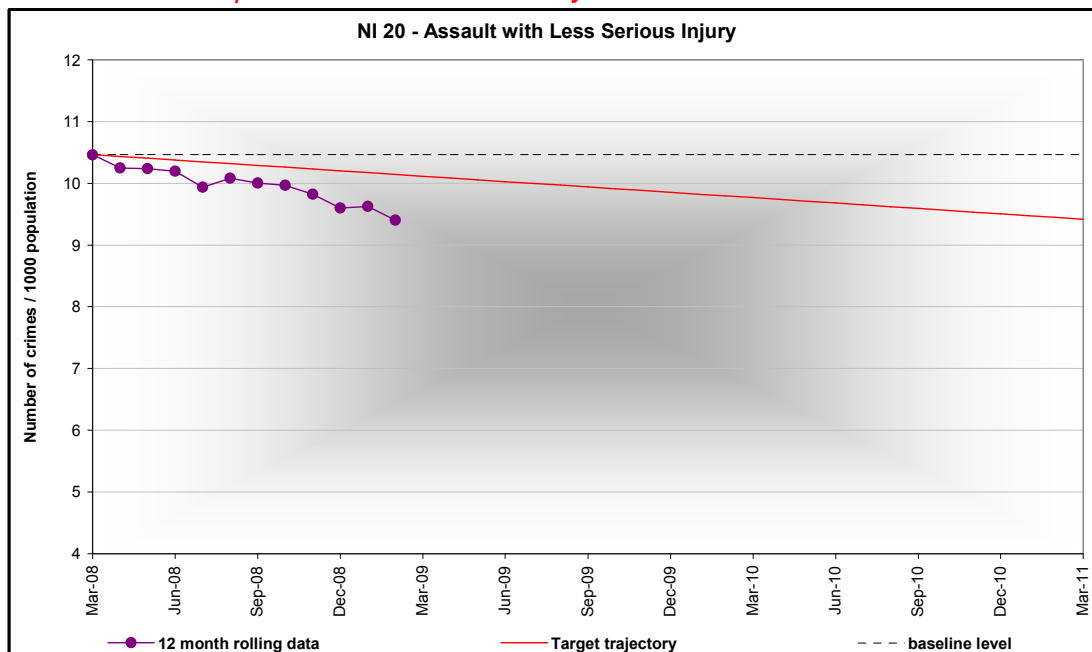
Hate Crime

The Partnership remains committed to addressing issues of hate crime in the city and to ensure that this continues to be a priority, there is a task and finish group which looks exclusively at hate crime.

4.3.1 Performance measures

NI20 Assault with less serious injury

Data to be updated at end of financial year



Reduction in number of licensed premises which sell alcohol to underage persons in test purchases

Data to be updated at end of financial year

MONTH	Number of visits	Number of sales	% of TP sales
February 07	7	3	43%
May – Jul 07	71	17	24%
December 07	7	4	57%
Totals (2007)	85	24	28%
March 08	9	3	33%
May 08	20	0	0%
October 08	8	0	0%
November 08	12	3	25%
December 08	20	4	20%
Totals (2008)	69	10	15%
February 09	33	4	12%
Totals (2009)	33	4	12%

4.3.2 Focus of Task and Finish Group – Violent Crime

Over the past twelve months the Task and Finish Group has:

- Provided training for door staff in the city centre
- Developed the 'Safe About Town' site on Facebook and Bebo
- Launched the 'Behave or Be Banned' scheme
- Undertaken a pilot project to close New Road to all vehicles except taxis on Friday and Saturday nights in December

Hate Crime

Over the past twelve months this groups has:

- Undertaken a review of the Open Out Scheme
- Opened new Open Out Reporting Centres in Orton Longueville School and Stanground School
- Trialled the use of a confidential post box (currently at New Link) for reporting hate crime
- Launched a hate crime area on the 'Safe About Town' site on Bebo and Facebook

4.4 SERIOUS SEXUAL VIOLENCE

Sexual violence has a devastating effect on the lives of victims and their families and inspires fear in local communities. These crimes violate the basic right of women, men and children to be treated with dignity and respect, to have control over their own bodies and to live without fear of sexual violence and abuse.

The most vulnerable in society are disproportionately affected by sexual violence, causing severe and long lasting harm to victims. There are also low rates of detection and conviction. Direct physical health consequences of sexual violence include physical injury, sexually transmitted infections and unwanted pregnancy. Rape is associated with the most severe cases of domestic violence, and is a risk factor for domestic homicide. Long term consequences of sexual violence include: post traumatic stress disorder; anxiety and panic attacks; depression; social phobia; substance abuse; obesity; eating disorders; self harm and suicide; domestic violence and in some cases offending behaviour.

This Task and Finish Group will also oversee the work to address the issue of street sex work in the city. Although not as great a problem as in other areas, it is widely acknowledged that those who are involved in street sex work do not do so from choice, they may be engaged in this business to fund their own drug addiction or under the duress of another person and as such are victims and should be treated as such. The residents who live in the areas that are affected by

street sex work are also subject to the anti social behaviour that emanates from this industry. For these reasons, the partnership will be working, through a variety of means, to remove street sex work from the city.

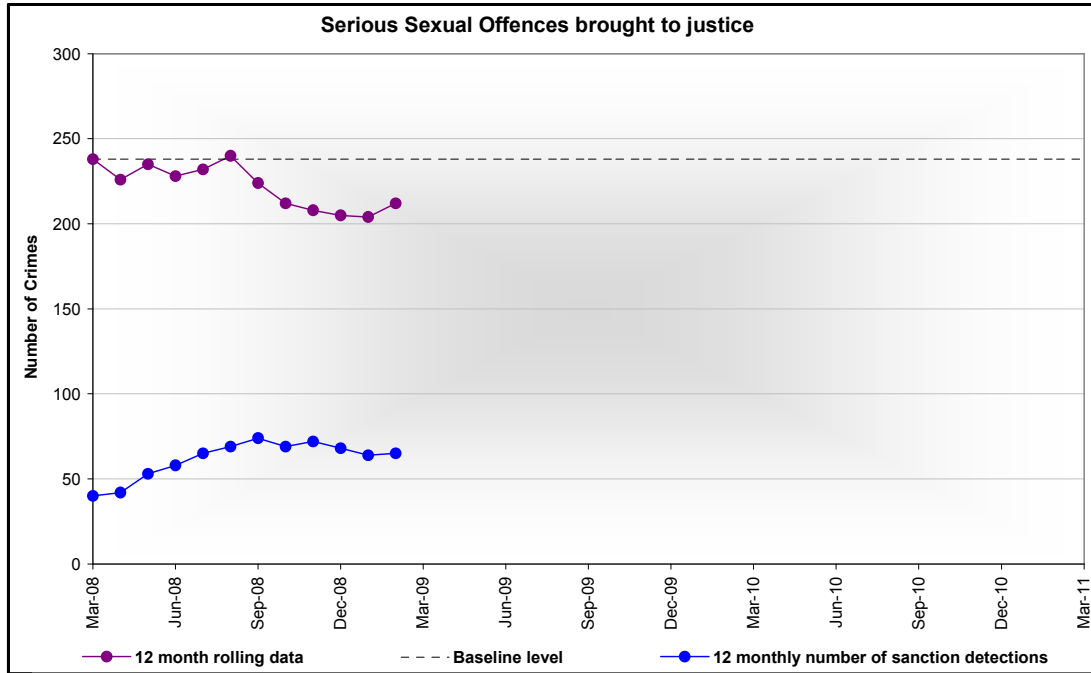
4.4.1 Performance measures

NI26 Specialist support for victims of serious sexual offences

This national indicator is measured using data provided by a Sexual Assault Referral Centre (SARC) which was launched in January 2010. Data for this indicator is now being collected.

Number of perpetrators brought to justice

Data to be updated at end of financial year



4.4.2 Focus of Task and Finish Group

Over the past twelve months the Task and Finish Group has:

- Been involved in the opening of the Sexual Assault Referral Centre
- Held a focus group to establish vision for the future of street sex work
- Worked in partnership with HMP Peterborough to initiate a strategy to support both victims of sexual violence on release from prison
- Worked in partnership with HIMP Peterborough to initiate a strategy to support street sex workers to reduce reoffending
- Begun to develop a Train the Trainers programme to raise awareness of sexual violence to key communities

4.5 DOMESTIC ABUSE

Domestic abuse is physical, psychological, emotional, sexual and financial abuse that takes place within an intimate or family-type relationship and forms a pattern of coercive and controlling behaviour. Any person can experience domestic abuse regardless of race, ethnic or religious group, class, sexuality, disability or lifestyle. Crime statistics and research show that domestic abuse is heavily gender biased: usually the perpetrator of a pattern of repeated assaults is male, while women experience the most serious physical and repeated assaults.

However, the Safer Peterborough Partnership also recognises that men can be victims of domestic violence, women can perpetrate domestic violence, and that it can take place in gay, lesbian, bisexual and transgender relationships. The Partnership therefore aims to support anyone affected by this issue.

4.5.1 Performance measures

NI 32 Repeat incidents of domestic violence

Number of MARAC⁸ cases heard

Data to be updated at end of financial year

MONTH	Monthly cases	Cumulative total	Cumulative target	Monthly repeat cases	Cumulative total	% repeats
Apr 08	15	167	16	13	79	47.3%
May 08	14	168	33	5	82	48.8%
June 08	14	166	49	9	84	50.6%
July 08	16	172	65	14	96	55.8%
Aug 08	14	169	81	6	96	56.8%
Sept 08	14	167	98	5	96	57.5%
Oct 08	18	172	114	2	88	51.2%
Nov 08	29	188	130	10	91	48.4%
Dec 08	31	204	146	6	88	43.1%
Jan 09	19	211	179	7	87	41.2%
Feb 09	7	207	211	5	87	42.0%
Mar 09			244			
TOTAL			244			

⁸ Multi Agency Risk Assessment Conference

The target for Repeat incidents of domestic violence in cases reviewed by MARAC has now been set; this has been agreed at a repeat rate of 28%. A repeat is where a case returns to MARAC within 12 months of it first being heard.

4.5.2 Focus of Task and Finish Group

Over the past twelve months, the Task and Finish Group has:

- Developed a Domestic Abuse Awareness Programme for delivery in secondary schools
- Undertaken a radio campaign 'What do you hear next door?'
- Trained health professionals about forced marriage and honour based violence
- Undertaken a number of training sessions with professionals in Domestic Abuse

4.6 ROAD SAFETY

Road Safety is the combination of education, engineering, enforcement and encouragement activities focussed on reducing the number of road traffic casualties that occur on the highway network.

It is widely accepted that human action is involved in virtually all, and the sole cause in many collisions, whether it be through deliberate action e.g. wilful speeding, driving under the influence of alcohol or drugs; or failure to take some action, e.g. driving without due care and attention, becoming distracted (mobile phone usage), failure to maintain the car in a road worthy condition. The environment and vehicle factors contribute to approximately 20% of accidents but are rarely the sole cause, and thus often exacerbate the human action and magnify the effects resulting in a greater severity of injury particularly if excessive or inappropriate speed is involved.

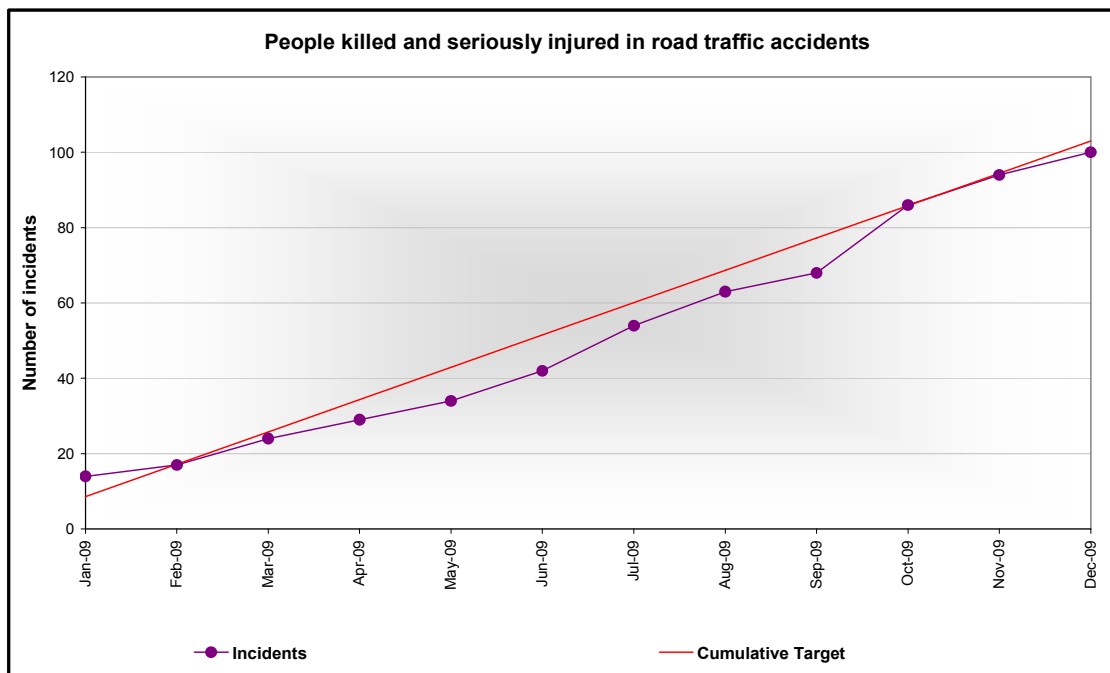
In 2007 the Audit Commission published its report "Changing Lanes – Evolving Roles in Road Safety" which reviewed the good progress achieved in reducing road traffic casualties. It also stated that whilst improving road safety will always be a priority, greater emphasis would need to be placed on working in partnership with the police, primary care trusts and fire services to positively impact on the attitudes and behaviours of all road users irrespective of the mode of travel.

4.6.1 Performance measures

NI 47 People killed or seriously injured in road traffic accidents

NI 48 Children killed or seriously injured in road traffic accidents

Data to be updated at end of financial year



4.6.2 Focus of Task and Finish Group

The Road Safety Task and Finish Group runs under the auspice of the Cambridgeshire and Peterborough Road Safety Partnership, which is an existing partnership responsible for the delivery of Road Safety across Peterborough and Cambridgeshire. The membership of the strategic board comprises Peterborough City Council, Cambridgeshire County Council and the Highways Agency along with the Emergency Services and Primary Care Trusts. Beneath the Strategic Board there exists a series of six sub-groups focussing on particular elements of road safety namely, Safety Cameras, Intelligence, Enforcement, Education, Engineering and Emergency Services.

Over the past twelve months, the Task and Finish Group has:

- Held Young Drivers' Education Days in a number of secondary schools
- Supported the 'Wasted' theatre production in a number of schools
- Distributed 'First Car' magazine across Peterborough
- Delivered 3 Bikesafe courses in Peterborough
- Promoted Speed Watch across the city
- Developed and delivered a new campaign raising awareness of seat belt wearing
- Delivered a road safety programme to Year 7 pupils in 5 secondary schools
- Undertaken a 'Be Seen Be Safe' promotion across the city

5 THE PRIORITIES FOR 2010-2011

The Strategic Assessment has confirmed that all the current priorities are still relevant to Peterborough and therefore will continue to be priorities for the coming twelve months.

5.1 Emerging Issues

The Strategic Assessment identified a number of emerging issues:

- Shoplifting
- Criminal damage
- Human trafficking

5.1.1 Shoplifting

Shoplifting has increased by 11% year on year which equates to 180 crimes which, with the exception of dwelling burglary, is the largest increase seen when compared to other crime types. Information from Cambridgeshire Constabulary indicates that the increase in offending may be due to a renewed focus to improve the service given to businesses affected by shoplifting. The police will maintain their commitment to responding to reports of shoplifting in a timely fashion and continuing to treat this as business as usual.

5.1.2 Criminal Damage

Although criminal damage has been reducing over the last three years it still represents the second largest crime type in Peterborough (20% of total crime) behind only serious acquisitive crime. Peterborough also has the highest criminal damage rate per 1000 of the population amongst its most similar group and is significantly above the most similar group average.

Issues such as hotspots of criminal damage will be addressed by the Neighbourhood Managers through clean ups and enforcement.

5.1.3 Human Trafficking

Human Trafficking has been identified by Cambridgeshire Constabulary as an emerging threat for which there are significant intelligence gaps. There are groups within Peterborough with international links who are involved in labour and/or sexual exploitation. There are groups who target vulnerable victims and bring them to the city with the lure of well paid jobs. Workers are moved between overcrowded accommodation seeing little of their wages and threatened with violence. This has traditionally been seen as a police issue but there this much that the partnership can do to assist in building a much richer intelligence picture. Work will be undertaken during this year to strengthen this area.

Whilst acknowledging these emerging issues, the partnership has decided not to adopt any as a priority for this coming year. Resources will, over these coming years be much tighter than ever before for the partnership and its constituent agencies, and therefore focus must be placed on those areas that are already a priority.

5.2 Vulnerable Neighbourhoods

Within these priorities, activity will be focused upon the most vulnerable neighbourhoods in the city. Listed below are those wards, by crime type, that are considered to be the most vulnerable:

Total Crime	Central East Orton Longueville
Serious Acquisitive Crime	Central East Paston
Violent Crime	Central East Orton Longueville
Domestic Abuse	Central Orton Longueville East
Alcohol related incidents	Central East

	Fletton
Anti social behaviour	Central East Orton Longueville

Whilst all neighbourhoods will benefit from the resources of a Neighbourhood Manager and team, as set out earlier in the document, any activity around these priorities will be, where appropriate, focused in those areas where the prevalence is highest.

5.3 Overarching Themes

5.3.1 Reducing Re-offending

Reducing re-offending is a key area of focus within all our priorities. We have demonstrated over the past twelve months that by engaging with those responsible for crime and reducing their re-offending sustainable improvements to performance can be achieved. When considering a person's path to reducing their re-offending it is important that all the factors that may contribute to their offending behaviour are addressed. The National Reducing Re-offending Plan identifies seven factors that will impact upon a person's likelihood to re-offend:

- Accommodation
- Education, training and employment
- Health
- Drug and alcohol
- Finance, benefits and debt
- Children and families
- Attitude, thinking and behaviour

As both the Prolific and Priority Offenders Scheme and Integrated Offender Management develop over the coming year, focus will be placed on ensuring that there is access to support and services for offenders to address these different needs.

The partnership is also working hard to tackle re-offending among young people and currently the work being done is delivering very strong outcomes with a 50% improvement being achieved over the last 12 months. The partnership will continue to focus on this area to ensure the gains already made continue.

5.3.2 Community cohesion and population change

This is addressed in the section of the plan that sets the scene and looks at the challenges facing the Partnership over the next 12 months. The issues of community cohesion and population change will be monitored closely. We will consider community cohesion issues in all the work that is done by the Partnership to ensure that every community and their needs are considered in the work that is undertaken and that all have equal access to the Partnership.

Hate crime is addressed in a number of ways co-ordinated by the Hate Crime Co-ordinator. These include the Open Out Scheme which allows third party reporting for victims of hate crime and Tension Monitoring Group⁹ which brings together a number of agencies to consider hotspots within the city

Preventing Violent Extremism is addressed by the Cohesion Board (reporting to Greater Peterborough Partnership). The links between the Safer Peterborough Partnership Board are addressed by the Chair of the Cohesion Board (Paul Phillipson) and the lead officer (Jawaid Khan) both sit on the Safer Peterborough Partnership Board.

⁹The Tension Monitoring Group is a multi agency partnership meeting to address community cohesion issues at a tactical and operational level and reports to the Community Cohesion Board.

5.3.3 Substance Misuse

Both drugs and alcohol are clearly embedded within the wider work of the Partnership. There are agreed plans for addressing both, which are monitored by the Partnership in the same way as the Task & Finish Action Plans. There is also a concurrent Young People's Substance Misuse Treatment Plan, which is monitored via the Children's Trust Partnership.

The Adult Drug Treatment Plan is an annual requirement of the National Treatment Agency for Substance Misuse, and using a needs assessment identifies the key priorities for the coming year. These are: improved access to interventions; improved delivery of harm reduction objectives; and improved treatment outcomes. The Plan focuses on how the harm caused by drug use on the wider community and on individuals will be addressed via more and better quality drug treatment.

Substance misuse continues to be a priority for the partnership due to the links between substance misuse and offending. Work is undertaken to encourage people into treatment with a view to, not only improving their health, but reducing their offending.

Over the past twelve months we have:

- Continued to develop adult drug services to ensure appropriate support to reduce drug related harm in Peterborough
- Developed additional services to support those from black and minority ethnic communities, including Eastern Europeans
- Increased provision for stimulant users to address identified increases in crack cocaine use
- Undertake a review of prescribing services

The Alcohol Harm Reduction Strategy again follows national guidance and sets out how Peterborough is going to implement the National Alcohol Harm Reduction Strategy at a local level. It addresses health and wellbeing; safer communities; children and young people; and commissioning; and incorporates an action plan which directly feeds into a number of the Task & Finish Action Plans

Over the past twelve months we have:

- Received a visit from the Department of Health National Support Team for alcohol to review the work in Peterborough against national practice and support our work towards achieving the National Indicator target
- Undertaken an in depth Needs Assessment to identify current trends, levels of need and services provided

We have developed a long term Alcohol Strategy to direct the city's work to address alcohol issues in the future.

5.3.4 Mental Health

The Partnership acknowledges the role that mental health plays as an on overarching theme and we will be ensuring that it is embedded in all of our action plans. We will build on existing structures and relationships to implement the recommendations of Lord Bradley's report following his 'review of people with mental health problems or learning disabilities in the criminal justice system'. In particular, the partnership will support the development of Criminal Justice Mental Health teams and ensure a focus on early intervention for those who are at risk of offending

5.3.5 Safeguarding Vulnerable Adults

The Partnership is aware of the national review of 'No Secrets', the statutory guidance on safeguarding vulnerable adults. The Partnership will maintain a link with the Peterborough Adult Safeguarding Board in order that any policy/legislation changes impacting on the wider community safety agenda be addressed. The number of alerts in relation to possible abuse of vulnerable

adults in Peterborough has risen considerably. Some of these alerts will be criminal offences which link to Peterborough's priorities of violent crime, domestic abuse and serious sexual violence.

5.3.6 Marginalised and Vulnerable Groups

The Partnership acknowledges that there is always more work that can be done to ensure that everyone in our city has equal access to the services that are provided and that they benefit equally from the improved safety and confidence that the work of the Partnership will bring to residents and visitors of the city. Over the past 12 months we have established a process for undertaking an Equalities Impact Assessment of each of our priority areas to ensure that we are doing all that we can to ensure that this aspiration becomes a reality. This is now embedded within the strategic planning process.

5.3.7 Fear of crime

We know that people's fear of crime is disproportionate to the chances of them being a victim of crime. For some people, this can be debilitating and affect their quality of life. The fear of crime of local people can be affected by many things, many of which are beyond our control such as national events such as gun and knife crime in London or the reporting of certain issues by the national press.

We will strive to lower the fear of crime of our residents. We believe that we will do this by:

- Setting clear targets to reduce crime and anti social behaviour
- Achieve the reduction targets that we set
- Take every opportunity to tell the public about the reductions in crime and anti social behaviour that we have achieved

This last twelve months has seen a major improvement in our communication with the public. Through the appointment of a Communications and Marketing Manager we have clear direction ensuring that we take every opportunity to convey to the public the work that is being done. This year has seen the recognition of our partnership brand grow.

5.3.8 Victims and Witnesses

The Partnership is very aware that the needs of victims and witnesses must be paramount in all the work that we undertake. The Neighbourhood Crime and Justice Co-ordinator has worked well during the year in developing and improving our engagement with residents to ensure that we better understand their perceptions and concerns regarding crime and justice in their neighbourhoods. Much of the work over the last year has been focused on developing a much more visible 'Community Payback' which ensures that justice is not only done but is seen to be done. The public have had opportunity to nominate areas that should have work undertaken as part of this scheme.

We have, over the past twelve months, we have recruited and trained 31 Community Crime Fighters, with a further 12 waiting for training. These volunteers will act as advocates within their communities. During this year we will be developing mechanisms for them to come together to share experiences and explore the feasibility of developing their roles to support victims of anti social behaviour.

A key area of activity this year will be to ensure that communities receive feedback about the outcome of prosecutions in their area

We have, as mentioned previously, revisited our approach to anti social behaviour to ensure that we are taking a victim focussed approach to dealing with these problems. In developing this service, we have worked closely with those who have been victims of anti social behaviour to ensure that we really understand their concerns. We have now put in place a Service Level

Agreement with Victim Support in order that all victims and witnesses of anti social behaviour can be supported when attending court.

During 2010-2011, Victim Support will be providing, on behalf of the Partnership the role of Victims' Champion – focusing particularly on anti social behaviour. This role will:

- Provide scrutiny and act as a critical friend to the partnership in relation to our responses to victims of anti social behaviour
- Provide training for practitioners
- Case manage those cases identified as 'high risk'
- Act as advocate for victims of anti social behaviour
- Chair a case review group for high risk victims

6 HOW WILL WE ENSURE THAT WE ENGAGE WITH OUR COMMUNITIES IN OUR PLANNING AND DELIVERY OF THE PARTNERSHIP PLAN?

Over the past twelve months we have focused our efforts on addressing the need to ensure that our stakeholders and the wider public can be part of the work that we are undertaking. It is important that they feel that we have effectively:

- Consulted with them – that is to say that we have listened to them and we have responded to what they have told us
- Informed them about what we are doing
- Involved them wherever possible in identifying priorities, planning activity and, in some cases, delivering this activity
- Partnered with them – working together to deliver mutually beneficial outcomes

6.1 Stakeholder Forums

Over the past twelve months we have further developed the stakeholder groups so that we now have a group for each of our priority areas.

The purpose of these stakeholder groups is to:

- Allow a networking opportunity for those working in this area
- Allow them to influence the priorities for our action plans and input into these
- Comment upon the activity that has been undertaken and their perception of its effectiveness
- Challenge the Task and Finish Group as and when necessary

Any member of the public or partner agency is welcome to attend the Stakeholder Forums which meet on a quarterly basis.

6.2 Special Interest Groups

This last year has seen us develop our engagement with particular groups with the formation of special interest groups. These will vary depending on the needs of the group involved. It will sometimes be appropriate to set up a specific group and other times it will be more appropriate to work with and through mechanisms that are already there. Whilst acknowledging that this work is in its infancy, good progress has been made with engagement having taken place with:

- Adults with learning difficulties
- Lesbian, gay, bisexual and transgender groups
- Business community
- Service users of adult drug treatment services

Over the next twelve months we will further develop this work, particularly in the area of:

- Adults with disabilities

- Wider engagement with the business community

6.3 Voluntary Sector

All of our Stakeholder Groups have voluntary sector representation, as does the Delivery Board and the Partnership Board. We have worked with Peterborough Council for Voluntary Service to improve our relationships with the voluntary sector and assist in identifying their appropriate representation. Over the coming year, we will be working with the voluntary sector to consider how we can strengthen their contribution to our work and allow them to engage as an equal partner.

We have also strengthened our commissioning arrangements to ensure that we can receive the valuable input from the voluntary sector to our work without comprising any commissioner/provider relationship. In the coming year, we will be developing this area of work, looking to work with the voluntary sector to access more external funding into the city.

6.3 Community Sector

Over the coming year our primary engagement with local people will be through the Neighbourhood Panels and Neighbourhood Councils in each geographic location. The Partnership now has an accredited 'Problem Solving in Practice' course to ensure that those responsible for implementing the priorities of these panels are appropriately trained to do this effectively. This training is also available to community groups. We are now able to offer this training free of charge to all living or working in Peterborough.

The Community Crime Fighters scheme will provide members of the public who are already active in their communities - like tenants and resident group leaders, neighbourhood watch co-ordinators or community activists - with training, information and support to work with the Partnership to help make communities safer. This scheme will be developed further over the coming year by the Neighbourhood Crime and Justice Co-ordinator.

7 HOW WILL WE ADDRESS OUR PRIORITIES IN THE NEXT TWELVE MONTHS?

7.1 SERIOUS ACQUISITIVE CRIME

The action plan covering Serious Acquisitive Crime focuses on the following priority areas:

- Proactively targeting the 60 most prolific serious acquisitive crime offenders in the city
- Develop the concept of Vigilance Offender Management
- Introduce Partnership Tasking

7.2 ANTI SOCIAL BEHAVIOUR

The action plan covering Anti Social focuses on the following priority areas:

- Support for victims and witnesses
- Raising awareness of how anti social behaviour is tackled
- Tackling perceptions of anti social behaviour, particularly in young people

7.2.1 Arson Investigation Unit

- Identify hotspot locations as they emerge
- Fully investigate all arsons
- Bring perpetrators to justice

7.3 DOMESTIC ABUSE

The action plan covering Domestic Abuse focuses on the following priority areas:

- Improved pathways for all to access domestic abuse support
- Domestic Abuse prevention through a perpetrator focused approach
- Proactively intervening to protect victims from further offending
- Tackling honour based violence in communities

7.4 SERIOUS SEXUAL VIOLENCE

The action plan covering Serious Sexual Violence focuses on the following priority areas:

- Improved pathways for all to access sexual violence support
- Prevent and reduce the risk of offending/re-offending through interventions targeted at potential perpetrators
- Prevention of sexual violence through programmes targeted at those groups identified as at highest risk – these groups are existing victims of sexual violence, sex workers, victims of domestic violence, young women at risk from binge drinking and women at risk from honour based violence and forced marriage
- Communication, marketing and publicity

7.5 VIOLENT CRIME

The action plan covering Violent Crime focuses on the following priority areas:

- Work with health to further develop A and E information
- Develop covert observation pilot in problem premises
- Use all tools to address links between alcohol and violence
- Undertake intelligence led test purchasing operations
- To engage with and understand communities that are over represented
- Full implementation of CC manual of standards of investigation for violent crime
- Increase violent crime victim satisfaction levels
- Target top 10 offenders of violent crime
- Target Central and East Ward to respond to high representation in violent crime
- Utilise A and E to signpost to support agencies
- Identify connections between cocaine, alcohol and violence
- Take part in the Youth serious violence pilots

7.5.1 Hate Crime

This action plan will focus upon addressing the following issues:

- Improving the scrutiny of responses to hate crimes and incidents
- Streamline publicity around hate crime
- Development of website
- Investigate the provision of advocacy support for victims

7.6 ROAD SAFETY

The action plan covering Road Safety focuses on the following priority areas:

- Young drivers
- Motorcyclists
- Speed
- Children
- Drink driving
- Migrant road users
- Work related road safety
- In car safety
- Casualty data and research
- Implementation of local road safety schemes

7.7 INTEGRATED OFFENDER MANAGEMENT

This plan will focus on:

- Developing the strategic direction and management of the IOM system
- Tackling offender behaviour

8 HOW WILL WE KNOW IF WE ARE SUCCEEDING?

The following subsections are broken down and monitored through performance against a variety of National Indicators, these are all listed under each of the headings with the targets broken down for each of the NIs, where these are currently agreed and in place.

8.1 SERIOUS ACQUISITIVE CRIME

NI16 – Serious Acquisitive Crime

Chart to be updated at end of financial year

May 2009 position	March 2010 Target	March 2011 Target
5295	4574	4375

To achieve the March 2010 target figure, a reduction of 13.6% is required from the position as at May 2009.

NI30 – Re-offending Rate of Prolific and Priority Offenders

Data to be updated at end of financial year

NI40 – Number of Drug Users Recorded as Being in Effective Treatment

Data to be updated at end of financial year

January 2009 position	March 2009 Target	March 2010 Target
797	764	808

To achieve the March 2010 target figure, an increase of 1.4% is required from the position as at January 2009.

January 2009 data is the most up-to-date available at this time, due to the 12 week “effective treatment” period that must be fulfilled by a user for them to be included within the figures. There is then an additional delay due to time spent by MUSE collating and cleansing data before releasing it on NDTMS.

NI111 – First Time Entrants to the Youth Justice System aged 10-17 years

Data to be updated at end of financial year

8.2 ANTI SOCIAL BEHAVIOUR

NI17 – Perceptions of Anti-Social Behaviour

This indicator is measured by the Place Survey which is undertaken on a bi-annual basis. It is therefore only possible to officially assess our performance every two years, hence the target below being shown as the 2010/11 target.

Data to be updated at end of financial year

2008 Place Survey Outturn	2010/11 Target
20.5%	17.0%

NI33 – Number of Deliberate Primary and Secondary Fires

Data to be updated at end of financial year

May 2009 position	March 2010 Target	March 2011 Target
818	722	667

To achieve the March 2010 target figure, a reduction of 11.7% is required from the position as at May 2009.

8.3 DOMESTIC ABUSE

The table below sets out the position with regard to the targets agreed in relation to Domestic Abuse:

Data to be updated at end of financial year

MONTH	Monthly cases heard at MARAC	Cumu-lative total	Cumu-lative target	Monthly repeat cases heard at MARAC	Cumu-lative total	% Cases that are repeats	Target for Repeat Cases %
Apr-09	12	208	180	4	83	39.9%	41.4%
May-09	27	221	180	10	88	39.8%	40.8%
Jun-09			180				40.3%
Jul-09			180				39.7%
Aug-09			180				39.1%
Sep-09			180				38.5%
Oct-09			180				37.9%
Nov-09			180				37.3%
Dec-09			180				36.8%
Jan-10			180				36.2%
Feb-10			180				35.6%
Mar-10			180				35.0%

8.4 SERIOUS SEXUAL VIOLENCE

Data to be updated at end of financial year

8.5 VIOLENT CRIME

NI20 – Assault with Less Serious Injury Crime Rate

Data to be updated at end of financial year

May 2009 position	March 2010 Target	March 2011 Target
1,557	1,595	1,538

As at the end of May 2009, the rolling 12 month average was already ahead of the March 2010 target, by 2.4%.

8.6 ROAD SAFETY

NI47 – People Killed or Seriously Injured in Road Traffic Accidents

The target on this measure for calendar year 2008 was achieved. It is targeted on a calendar year basis and so does not fit in perfectly with the other performance measures. From the 2008 year end position, to achieve the 2009 target will require a reduction of 1%, as can be seen in the table below:

Data to be updated at end of financial year

Month	NI47			NI48		2008 cumulative outturn
	Monthly KSIs	Cumulative Total	Cumulative Target	Monthly KSIs	Cumulative Total	
Jan-09	9	9	9	0	0	14
Feb-09	4	13	14	0	0	17
Mar-09	12	25	23	2	2	24
Apr-09	5	30	29	1	3	29
May-09			38			34
Jun-09			46			42
Jul-09			55			54
Aug-09			65			63
Sep-09			73			68
Oct-09			82			86
Nov-09			90			94
Dec-09			99			100

NI48 – Children Killed or Seriously Injured in Road Traffic Accidents

This is included in the above table and forms part of the overall NI47 performance target.

8.7 SATISFACTION LEVELS

The Partnership acknowledges that whilst all of these performance measures will provide an indication of our performance, what is far more important is whether local residents *feel* safer as a result of the work that we have done. Therefore, the Partnership has decided to include an indicator that will allow us to measure how well the public feel that we are dealing with their concerns about crime and anti social behaviour.

NI21 - Dealing with local concerns about anti social behaviour and crime issues by local council and police

This indicator is measured by the Place Survey which is undertaken on a bi-yearly basis. It is therefore only possible to officially assess our performance every two years, hence the target below being shown as the 2010/11 target.

Data to be updated at end of financial year

2008 Place Survey Outturn	2010/11 Target
24.1%	35.6%

9 HOW WILL WE MONITOR OUR PERFORMANCE?

Over the past twelve months we have further developed our robust performance management framework which follows a clear path through the partnership.

- (1) A monthly monitoring report is produced for the Task and Finish Groups to allow them to scrutinise the performance of their area on a monthly basis – this report has been further developed to include analysis of those areas of business that need to be focused upon

- (2) A monthly monitoring report is produced for the Performance Challenge meeting which provides three types of information:
- A monthly report with each performance indicator considered in detail
 - A performance dashboard which provides a RAG (Red/amber/green) status for both performance and activity. Each of the theme leads also provide detail to the Board about areas of concern for the Board for that month and any variances to their action plan which require approval
 - A powerpoint presentation that summarises this information

The theme leads will speak to their area of business and robust challenge will take place about areas of concern. The minutes of these meetings are then circulated to the Delivery Board ahead of its meeting.

- (3) The Delivery Board will have the minutes of the Performance Challenge meeting and will have the opportunity to ask questions or challenge points made.
- (4) A overview report is taken to the Partnership Board each month with details about the challenge that has taken place at the Delivery Board. The Partnership Board will challenge the Delivery Board Chair in order that they are reassured that performance is under control. They will be asked to provide support in areas of difficulty.

10 WHAT ARE THE PRINCIPLES UNDER WHICH THE BUSINESS OF THE PARTNERSHIP WILL BE CONDUCTED?

In working to fulfil the Partnership Plan the partners will be guided by the following principles (as adopted by the Greater Peterborough Partnership):

Leadership and Ownership – recognising that the Community Safety Plan is owned and will be delivered by all of the partners, who have responsibility to ensure that its vision and priorities are understood in their own organisations and reflected in their own corporate documents and performance management.

Openness – recognising that as partners we need to inspire and challenge each other to deliver the vision of the Community Safety Plan and that this will require us to be open and honest in our communications, offering each other constructive feedback on all aspects of our collaborative performance.

Partnership working – recognising that every individual and every organisation has a role to play in delivering the Community Safety Plan and that we need to work together to tackle our priorities and deliver our vision.

Engagement – recognising throughout our work that the Community Safety Plan is a document for every individual and every organisation, and that therefore we need to work hard to involve, listen and respond to people and communities.

Responsibilities – recognising that the Community Safety Plan is relevant to all of the people, communities and organisations of Peterborough, we need to be informed, empowered and encouraged to take responsibility for helping deliver it.

Diversity – recognising that Peterborough's diversity is one of its established key strengths and that all our work should promote and celebrate diversity across all our communities and people.

Prioritisation - recognising that we cannot achieve all of our goals at once and that we need to take tough decisions to allocate resources to support the four priority areas in the Community Safety Plan.

Delivery – keeping our promises and delivering what we have committed to.

11 HOW WILL WE TELL THE PUBLIC THAT WE ARE SUCCEEDING?

The Partnership is committed to ensuring that any member of our community can have access to the information about the Partnership Plan. It is important that the public know:

- The areas of business that we consider to be most important
- What we are going to do to improve in these areas
- How we will know if we have been successful

To ensure that people have access to as much information as they wish we will:

- Publish a summary of this plan in easily understood language
- Ensure that the full plan is easily accessible to those who wish to see more detail than contained in the summary
- Report on a quarterly basis our performance against the targets – this will be done in a clear and concise manner that is easily understood
- Hold at least two ‘Face the People’ sessions to allow the public to question the partnership about the performance

We will make the Partnership Plan in a number of ways including:

- Safer Peterborough Partnership website
- Greater Peterborough Partnership website
- Responsible authorities websites
- Hard copies of the summary to be made available in sports centres, libraries and other public buildings
- Through ‘Your Peterborough’ to ensure that it goes to every household in the city
- Copies of the full version of the report will be available on request
- Copies in minority languages will also be available in selected locations

12 CONCLUSION

This Partnership Plan will continue to be refreshed on an annual basis following an updated Strategic Assessment. This past year has seen major developments for the Partnership which has been reflected in performance. Over the coming year we will build on the improvements made and continue to strengthen and further develop the work of the Partnership.

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STRONG AND SUPPORTIVE COMMUNITIES SCRUTINY COMMITTEE	Agenda Item No. 7
18 MARCH 2010	Public Report

Report of the Solicitor of the Council

Report Author – Paulina Ford, Scrutiny Performance and Research Officer
Contact Details – Tel: 452508

POLICING PLEDGE

1. PURPOSE

The purpose of the report is to enable this Committee to scrutinise the approaches being taken to implement the Policing Pledge and how it is being delivered in Peterborough. This has been brought to the Committee at the request of Councillor John Fox.

2. RECOMMENDATIONS

The Committee are asked to scrutinise the approaches being taken to implement the Policing Pledge, to provide challenge where necessary and to suggest ideas and initiatives to support further improvements.

3. LINKS TO SUSTAINABLE COMMUNITY STRATEGY AND LOCAL AREA AGREEMENT

This report contains information relating to the Making Peterborough Safer strand of the Strong and Supportive Communities block of the Local Area Agreement.

4. BACKGROUND

The national Policing Pledge is an initiative to which all 43 police forces are now signed up. This pledge gives the public a new entitlement to consistent national minimum standards of service from the police service – from 999 calls and response times to local meetings and information.

The Policing Pledge states that:

“Cambridgeshire Constabulary is committed to delivering a service deserved and expected by residents of Cambridgeshire. We will support law abiding citizens and pursue criminals relentlessly to keep you and your neighbours safe from harm.

We will:

Always treat you fairly with dignity and respect ensuring you have fair access to our services at a time that is reasonable and suitable for you.

1. Provide you with information so you know who your dedicated neighbourhood policing team is, where they are based, how to contact them and how to work with them.
2. Ensure your neighbourhood policing team and other police patrols are visible and on your patch at times when they will be most effective and when you tell us you most need them. We will ensure your team are not taken away from neighbourhood business more than is absolutely necessary. They will spend at least 80% of their time visibly working in your neighbourhood, tackling your priorities. Staff turnover will be minimised.

3. Respond to every message directed to your neighbourhood policing team within 24 hours and, where necessary, provide a more detailed response as soon as we can.
4. Aim to answer 999 calls within ten seconds, deploying to emergencies immediately giving an estimated time of arrival, getting to you safely, and as quickly as possible. In urban areas, we will aim to get to you within 15 minutes and in rural areas within 20 minutes.
5. Answer all non-emergency calls promptly. If attendance is needed, send a patrol giving you an estimated time of arrival, and:
 - If you are vulnerable or upset aim to be with you within 60 minutes.
 - If you are calling about an issue that we have agreed with your community will be a neighbourhood priority and attendance is required, we will aim to be with you within 60 minutes.
 - Alternatively, if appropriate, we will make an appointment to see you at a time that fits in with your life and within 48 hours.
 - If agreed that attendance is not necessary we will give you advice, answer your questions and / or put you in touch with someone who can help.
7. Arrange regular public meetings to agree your priorities, at least once a month, giving you a chance to meet your local team with other members of your community. These will include opportunities such as surgeries, street briefings and mobile police station visits which will be arranged to meet local needs and requirements. Your local arrangements can be found in the dates for your diary section.
8. Provide monthly updates on progress, and on local crime and policing issues. This will include the provision of crime maps, information on specific crimes and what happened to those brought to justice, details of what action we and our partners are taking to make your neighbourhood safer and information on how your force is performing.
9. Agree with you, if you have been a victim of crime, how often you would like to be kept informed of progress in your case and for how long. You have the right to be kept informed at least every month if you wish and for as long as is reasonable.
10. Acknowledge any dissatisfaction with the service you have received within 24 hours of reporting it to us. To help us fully resolve the matter, discuss with you how it will be handled, give you an opportunity to talk in person to someone about your concerns and agree with you what will be done about them and how quickly.

We want to do our best for you, but if we fail to meet our pledge we will always explain why it has not been possible on that occasion to deliver the high standards to which we aspire and you deserve.”

5. KEY ISSUES

Chief Inspector Vanterpool will be in attendance at the meeting to talk through the Pledge and how it is being implemented and highlight any key issues.

6. EXPECTED OUTCOMES

It is anticipated that Members will become more familiar with the concepts of the Policing Pledge and the initiatives that have been developed to implement it.

7. NEXT STEPS

Following discussions at the Scrutiny Committee, any comments and recommendations will be taken to the Safer Peterborough Partnership Delivery Board for consideration.

BACKGROUND DOCUMENTS

Used to prepare this report, in accordance with the Local Government (Access to Information) Act 1985

None

11. APPENDICES

None

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STRONG AND SUPPORTIVE COMMUNITIES SCRUTINY COMMITTEE	Agenda Item No. 8
18 MARCH 2010	Public Report

Report of the Executive Director of Operations

Report Author – Adrian Chapman, Head of Neighbourhood Services
Contact Details – 01733 863887

PORTFOLIO PROGRESS REPORT

1. PURPOSE

To provide Members with an update from Portfolio Holders on progress relating to their Portfolios relevant to this Committee.

2. RECOMMENDATIONS

Members are asked to scrutinise the progress made on the Cabinet Members' Portfolios by providing challenge where necessary and to suggest ideas and initiatives to support improvements in performance.

3. LINKS TO THE SUSTAINABLE COMMUNITY STRATEGY AND LOCAL AREA AGREEMENT

The ambition of the Sustainable Community Strategy and the Local Area Agreement is to deliver a bigger and better Peterborough, taking advantage of the inherent opportunities we have and at the same time tackling the challenges we face in order to deliver a higher quality of life for all. The priorities and actions from relevant Portfolios directly contribute to this ambition.

4. BACKGROUND

At its November 2009 meeting, the Stronger and Supportive Communities Scrutiny Committee invited Councillor Elsey, Councillor Hiller and Councillor Lee to update them on their priorities for the coming year. This report provides Members with an update on those priorities with progress made to date, coupled with information about newly emerging priorities where relevant.

5. KEY ISSUES

5.1 Councillor Elsey – Cabinet Member for Regional and Business Engagement

5.1.1 Background

At the November 2009 meeting Cllr Elsey spoke to members about his portfolio which covers tourism, resilience, markets, street trading and City Centre Management.

He reported that a service review had been conducted between April and October 2009 which culminated in a restructure to ensure that services delivered were fit for purpose. The new flagship Destination Centre had also opened and had received admiration from people visiting from other Cities. He also reported that St Peter's Arcade was being looked at to see what changes could be made to restore it. St Peter's Road would also be made more attractive so that visitors arriving from the car park would have a more enjoyable experience.

Cllr Elsey reported that one of the key challenges he faced would be business engagement which was not just about the City Centre but throughout the City. However, a working group was mapping out all of the vacant premises to see where they were, and a new City Centre Manager was in place who would actively engage with businesses. Other key challenges would be conducting a commercial trading review and a parking services review.

5.1.2 Update

- Agreement has been reached with the owners of the Outside Diner to move to Long Causeway. There will be a 16-week build time for a new, smaller trailer in keeping with its surroundings
- The first monthly City Business forum was held on the 9th February, at which presentations were delivered by the NHS regarding the Safe Haven Scheme involving businesses. The first edition of the City Centre newsletter was also issued and this will be a bi-monthly newsletter with updates on the City Centre for all businesses. The meeting complements the newly remodelled monthly City Executive Meeting that looks at the wider issues affecting the city and draws up plans where necessary to help mitigate against negative impacts
- The Destination Centre continues to perform well, currently working with local artists to help showcase their work
- New cameras are now installed in Cathedral Precincts coinciding with a very positive article in the Evening Telegraph on CCTV coverage and the work that is carried out through the City. We are also looking to secure CCTV provision for the Retail Business Park in Maskew Avenue
- The Cycle Tour Series has been arranged for Tuesday 15th June; we are working closely with Sweetspot who are the organisers of the event
- A major crime reduction initiative has been running at the Wellington Street car park where the car park has gone from highest level of car crime in a car park within Cambridgeshire to zero crime in the space of a few months
- The Multi-Storey Car Park at Northminster is now open for parking 24hours a day (although the stairwells remain locked overnight)
- Traveller protection works at the riverside are being finished off with revised barriers and protection installed near the Crown Court
- Traveller protection works will soon commence at Pleasure Fair Meadow car park, to protect the entrance into the car park from the arches under the mainline railway
- The parking review is underway with outcomes and implementation anticipated during April 2010

5.2 Councillor Hiller – Cabinet Member for Neighbourhoods, Housing and Community Development

5.2.1 Background

At the November 2009 meeting Cllr Hiller spoke to members about his priorities which included:

- Delivering improvements in service design and delivery through neighbourhood management
- Improving perception-based indicators via the Solution Centre work
- Moving towards multi-skilled enforcement/neighbourhood officers
- Sustaining reductions in Serious Acquisitive Crime
- Transforming our approach to managing anti-social behaviour

- Embedding the principles of Operation Alert across the Partnership
- Delivering Integrated Offender Management
- Co-location of the Council and Police Community Safety teams
- Review of the substance misuse system
- Embedding the housing enforcement role across neighbourhoods
- Developing a broader working relationship with social landlords

5.2.2 Update

- Neighbourhood Management is gathering significant pace, with a number of high profile issues being addressed using this mechanism. Community Action Planning has also begun across Peterborough as part of the neighbourhood management approach. Community Action Plans will be developed for all areas and will establish priorities for change and improvement
- The Solution Centre focussing on community engagement and consultation has concluded and is making a series of recommendations which centre on the development of the 'Involve Peterborough' concept. This concept combines co-locating staff from across public sector agencies who are responsible for consultation engagement activity, developing a skills programme for local community leaders to enable them to play a full and active role, and the development of a business intelligence centre to enable us to make better informed, evidence-based decisions about investment and service design
- Performance relating to reducing Serious Acquisitive Crime remains positive overall, with 9 consecutive months of improvement, and now 11% ahead of target
- A full review of our anti-social behaviour service has been carried out and recommendations for service change will be implemented from the start of the new financial year
- Operation Alert is a highly successful initiative led by the Police but adopted across all partners, focussing on targeting the most prolific offenders and so reducing crime. The model has been so effective that the principles are now effectively mainstreamed into our business as usual activity. Further, we have established a new Tactical Action Group which will continue to drive crime down
- The substance misuse system in Peterborough has been subject to ongoing review and improvement, which will lead to the formal retendering of drug services during 2010/11
- Housing enforcement is now part of the Neighbourhood Management team, which means that action and intervention relating to housing issues can be better targeted. Work is ongoing to develop multi-skilled neighbourhood officers that can enforce across a range of disciplines
- New Community Development Workers and Community Project Officers have been recruited through the Migration Impact Fund and Future Jobs Fund respectively. This will add resource and resilience to our neighbourhood teams and will deliver more results for our communities
- Peterborough has received Connecting Communities funding (2 x £50K) to deliver projects in Central Ward and Ravensthorpe Ward designed to build cohesive communities

5.3 Councillor Lee – Cabinet Member for Environment Capital and Culture

5.3.1 Background

At the November 2009 meeting Cllr Lee spoke to members about his priorities which centred on developing the new Culture and Leisure Trust. Cllr Lee reported that the Cabinet had agreed in principle to the proposal in October 2009 and the business plan would be presented to Cabinet in February 2010 for a decision.

Cllr Lee also reported the following:

- **Library Services:** there had been significant investment in the Central Library with the ground floor being transformed
- **Sports:** the Great Eastern run had been a success and even more people had entered. Due to the free swimming for under 16 and over 60 year olds swimming attendance was up with 41,000 more young people and 10,000 more senior people swimming. The Jack Hunt facilities and pool had been refurbished. The Peterborough athletics track was due to be brought up to professional standards. A new initiative called Active Workplaces would help employees to keep fit. There was a need to increase the number of people taking part in sports to meet the Healthy Active Workplaces Agenda
- **Bereavement Services:** the Children's Woodland Memorial Garden at the Crematorium had now been completed. The crematorium had received a Green Flag status and the installation of a mercury abatement plant for 2010/11 was being implemented. A new mausoleum is being provided at Fletton cemetery
- **Heritage and Arts:** there had been 85,000 visitors to the museum, the most visited attraction locally. £1M was to be invested in the museum building and a project team had been working with the Heritage Lottery Fund to gain more funding. The new Key Theatre Studios had opened. The Peterborough Festival was successful with an increase in attendance from last year.

5.3.2 Update

- **Bereavement Services:** Mausolea provision – Works totalling £630k commenced in October to replace the Mausoleums at Fletton Cemetery with phase one of this development due for completion in late March. Once completed this will allow customer demand for these units to be met for a number of years
- **Mercury Abatement -** The £1,205 million project to install Mercury Abatement plant to comply with new legislation at the Crematorium commences in March and will be ongoing for a period of 12 months. The contract awarded for these works makes provision for flexible working in order to minimise customer disruption and maintain an excellent customer service during this period
- **Sports Services:** Service improvements have continued and include completed refurbishment of the Embankment All Weather Pitch which re-opened on 1st March. Customers have welcomed these improvements and are making extensive use of these popular facilities.
- **Disability Sport –** A grant for £15,000 has been awarded to develop cycling for disabled residents. The grant received will allow for the purchase of 10 adapted cycles and associated equipment. The initiative will be launched in June and the scheme will be based at Ferry Meadows Country Park. The sports development team will be leading this initiative to develop a disabled cycling club and hire scheme

- Libraries and Archives: Some analysis work has been completed on the impact to date of the reduction in the library service opening hours. The opening hours were reduced by 10% including 6 hours from Sunday, 14.5 hours from Saturday and 9.5 from 5 to 7 opening during the week.
- Visitor numbers are down by 4% with the biggest decrease being at the Central Library which lost the most number of hours. To date there have been 821,725 visits as compared to 852,637 in the same period before the reduction in hours.
- With the improvements introduced with the new library management system there has been a 17% increase in the number of requests met within 7 days from 71% to 88%.
- 37% of all requests are now placed online by customers themselves.
- Arts and Heritage: The Face of Peterborough project is in full swing to find the face that 'represents' Peterborough following a build up through computer software of thousands of individual Peterborian's passport sized photographs. The final 'face' will be ink drawing displayed in the art gallery in April 2010.
- The Council has submitted a bid to the Heritage Lottery Fund of £980,000 for the redevelopment of the Museum. A preliminary response to this bid is expected in July 2010
- Cultural Trust: Work continues to wards the creation of a cultural trust for Peterborough and an update will be presented to Members at its meeting on the 18th of March

6. IMPLICATIONS

It is anticipated that the Scrutiny Committee will comment on and make recommendations relating to the updates provided in this report in order that delivery potential is maximised for the benefit of our communities.

7. CONSULTATION

Consultation relating to any specific action or initiative contained within this report takes place as required.

8. EXPECTED OUTCOMES and NEXT STEPS

Comments and recommendations made by Scrutiny Committee members will be considered as part of the ongoing development and delivery of specific business areas.

9. BACKGROUND DOCUMENTS

Used to prepare this report, in accordance with the Local Government (Access to Information) Act 1985

None

11. APPENDICES

None

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STRONG AND SUPPORTIVE COMMUNITIES SCRUTINY COMMITTEE	Agenda Item No. 9
18 MARCH 2010	Public Report

Report of the Neighbourhoods and Empowerment Manager

Report Author – Julie Rivett
Contact Details – 01733 864080

NEIGHBOURHOOD COUNCIL PROGRESS REPORT

1. PURPOSE

To provide the Strong and Supportive Communities Scrutiny Committee with an overview of the progress of Neighbourhood Councils so far in order that the Committee can provide input into their continuing development

2. RECOMMENDATIONS

The Committee are asked to scrutinise an update on the progress of the newly formed Neighbourhood Councils and make any necessary recommendations.

3. LINKS TO SUSTAINABLE COMMUNITY STRATEGY AND LOCAL AREA AGREEMENT

Neighbourhood Councils are contributing to the empowerment and citizenship agenda, which underpins the Sustainable Community Strategy and the Local Area Agreement.

4. BACKGROUND

Neighbourhood Councils have now had two full rounds of meetings with a third in progress.

The December meetings included a consultation item on the Medium Term Financial Strategy, and an initial, interactive session on Community Action Planning. The usual open session was also on the agenda during which the public were invited to raise any issues or concerns of their own.

The initial allocation of £25K for each Neighbourhood Council was also announced, although it was stressed that this is only unlocked when a community action plan is in place. Following internal discussions it has been agreed that any further funding made available to Neighbourhood Councils will also be unlocked (i) only when a community action plan is in place, (ii) where there is a proven demand for that resource to be made available, and (iii) spent against some form of menu-based approach to purchasing services beyond an agreed core.

5. KEY ISSUES

There are a number of key issues already identified that require improvement to maximise the effectiveness of Neighbourhood Councils

- Neighbourhood Council meetings need to be more dynamic, informative, interactive and relevant
- Agendas should focus on feedback from previous meetings and open debate sessions and discussion
- There should be visually impactful content using mapping and photographs
- There should be time before the meeting set aside to display items of public interest

- New approaches to marketing Neighbourhood Councils need to be considered to boost public attendance and give clarity over the differences between Neighbourhood Management and Neighbourhood Councils.
- There should be some targeted marketing work, highlighting the differences between the roles and responsibilities of Neighbourhood Councils, Neighbourhood Panels and Parish Councils
- Agendas, Minutes and associated paperwork should have less jargon and be more accessible
- The Neighbourhood Council meetings should be less officer, more Member led

These points and any others raised by the Scrutiny Committee will form part of the ongoing development plan for Neighbourhood Councils.

6. IMPLICATIONS

It is expected that applying the scrutiny process to Neighbourhood Councils will help to make them well attended, accessible to all members of the community, and will be an effective vehicle to drive forward community plans.

7. CONSULTATION

Consultation has taken place with the Corporate Management Team, Democratic Services, Media and Communications and the Neighbourhood Management teams and there have been some suggestions for prospective improvements.

8. EXPECTED OUTCOMES

It is anticipated that Members will discuss the above suggestions, provide challenge to the process developed, and offer further suggestions for alternative measures.

9. NEXT STEPS

Following discussions at the Scrutiny Committee, any comments and recommendations will be taken forward as part of the ongoing development of Neighbourhood Councils and the next round expected in early summer.

10. BACKGROUND DOCUMENTS

Used to prepare this report, in accordance with the Local Government (Access to Information) Act 1985

None

11. APPENDICES

None

STRONG AND SUPPORTIVE COMMUNITIES SCRUTINY COMMITTEE	Agenda Item No. 10
18 MARCH 2010	Public Report

Report of the Housing Strategic Manager

Report Author: Belinda Child
Contact Details: Tel: 863769

HOMELESSNESS PREVENTION ACTION PLAN 2008-2011

1. PURPOSE

The purpose of this report is to provide the Committee with an update on the progress of the Homelessness Prevention Action Plan 2008-2011 and to allow Members the opportunity to scrutinise and challenge performance and practice where necessary.

2. RECOMMENDATIONS

Members are asked to scrutinise the approaches taken and progress made in relation to the Homelessness Prevention activity, to provide challenge where necessary and to suggest ideas and initiatives to support further improvements.

3. LINKS TO THE SUSTAINABLE COMMUNITY STRATEGY AND LOCAL AREA AGREEMENT

Key Local Area Agreement indicators:

- National Indicator 141: 'Number of vulnerable people achieving independent living'
- National Indicator 142: 'Number of vulnerable people who are supported to maintain independent living'
- National Indicator 156: 'Number of households living in temporary accommodation'

Other indicators, tackled directly or indirectly by homeless services include:

- NI 6: Participation in regular volunteering
- NI 8: Adult participation in sport and active recreation
- NI 18: Adult re-offending rates for those under probation supervision
- NI 32: Repeat instances of domestic violence
- NI 39: Rate of hospital admissions for alcohol related harm per 100,000
- NI 40: Number of drug users recorded as being in effective treatment
- NI 117: Number of 16-17 year olds not in employment, education or training
- NI 130: Social care clients receiving self directed support per 1,000 inc. individualised budgets

4. BACKGROUND

4.1 Definition of Homelessness

The homelessness legislation – that is, Part 7 of *the Housing Act 1996* – provides the statutory under-pinning for action to tackle homelessness.

‘An applicant is statutorily homeless if they do not have accommodation that they have a legal right to occupy, which is accessible and physically available to them (and their household) and which it would be reasonable for them to continue to live in. It would not be reasonable for someone to continue to live in their home, for example, if that was likely to lead to violence against them (or a member of their family).’

Source: Homelessness Code of Guidance for Local Authorities

4.2 The statutory housing duty

Part 7 of the Housing Act 1996 places a general duty on housing authorities to ensure that advice and information about homelessness, and preventing homelessness, is available to everyone in their district free of charge. The legislation also requires authorities to assist individuals and families who are homeless or threatened with homelessness and apply for help.

The main homelessness duty ensures that certain categories of household, such as families with children, or the elderly or those with mental health issues, or are vulnerable for some other reason have a priority need for accommodation. Housing authorities must ensure that suitable accommodation is available for people who have priority need, if they are eligible for assistance and ‘unintentionally’ homeless. An authority has such a duty to ensure the safety and welfare of its residents, as well as to reduce any negative impacts of homelessness to the local community such as anti-social behaviour arising from rough sleeping.

If settled accommodation is not immediately available, accommodation must be made available in the short term until the applicant can find a settled home, or until some other circumstance brings the duty to an end, for example, where the household voluntarily leaves the temporary accommodation provided by the housing authority.

4.3 The statutory duty to have a Homelessness Strategy

In 2002, the Government amended the homelessness legislation through *the Homelessness Act 2002* and the *Homelessness (Priority Need for Accommodation) (England) Order 2002* to ensure a more strategic approach to tackling and preventing homelessness, in particular by requiring a homelessness strategy for every housing authority district

The strategy must be based on a review of all forms of homelessness in their district. It must set out the local authority’s plans for preventing homelessness and for securing that sufficient accommodation and support is, or will be, available for those who become homeless or are at risk of becoming so.

All organisations, whose work can help to prevent homelessness, or meet the needs of homeless people in their district, must be considered in the strategy. Plans for joined up working such as this has a massive impact on reducing those who would otherwise potentially experience the negative aspects of homelessness and risks of becoming homeless.

Through the implementation of the Homelessness Strategy, the aim is to reduce the number of people in the local authority area who are homeless or threatened with homelessness.

The most effective way to achieve this is to take a preventative approach and to ensure that there are the necessary support services to act as a safety net. Access to free advice and assistance is also vital. Housing Options staff, at the Customer Service Centre at Bayard Place, have provided housing and homelessness advice to 17,257 people between January 2009 and January 2010, 1475 of these enquiries were directly concerning homelessness. The team have accepted 330 households as homeless between April and December 2009.

An example of the impact of early intervention is the Tenancy Relations Service. A full time Tenancy Relations Officer took up post in September 2009, the service receives on average 20 enquiries per week ranging from illegal evictions to general tenancy advice. Currently 86 formal cases are being investigated. Despite a 34% increase in applications for assistance due to the anticipated loss of privately rented accommodation, this service has effected a 15% reduction in homelessness acceptances for this category.

Another example of early intervention is the work being undertaken in schools to educate young people to plan their move to independent living. Workshops have been delivered to 1221 Year 11 students during 08/09 and 09/10, resulting in a reduction of homeless acceptances for this age group.

In Peterborough there are excellent referral routes between the Local Authority and its partner agencies. There continues to be generalist and specialist floating support for vulnerable client groups through the Supporting people Programme. During their interview with a Housing Options Officer areas where the applicant might benefit from support from another agency are identified. If this is the case a referral will be made in order that problems that are underlying the immediate threat of homelessness can be addressed. Referrals are made to a variety of agencies such as the Mental Health Service, Drinksense, Bridgegate and Womens Aid. Where tenancy sustainment is an issue a referral is made to the cross tenure housing support provided by Cross Keys Homes and Axiom Housing Association.

Where a person is threatened with homelessness due to domestic violence the Housing Options Team works closely with the Domestic Violence Advocacy Service. If the victim wishes to stay in their home a 'Sanctuary Scheme' is in operation whereby additional security measures are installed, usually backed up by an injunction or a non-molestation order.

5. KEY ISSUES

Repossessions:

The credit crunch is having far reaching implications, some of which have not yet been fully realised. Housing Options has seen a 72% increase in people seeking advice regarding mortgage arrears and a 59% increase in relationship breakdowns resulting in the threat of homelessness.

The mortgage rescue scheme was introduced in January 2009 in response to rising mortgage repossessions and the associated increased risk of homelessness. The scheme is a targeted and specific homelessness prevention tool for vulnerable households.

Clients being considered under the scheme may be offered either:

- A shared equity option, which enables the homeowner's monthly mortgage payments to be reduced

Or

- Government mortgage to rent, which enables the homeowner to remain in the property as a Housing Association tenant on an assured shorthold tenancy, paying an intermediate rent (80% of current market valuation)

When the scheme was launched it was restrictive in that applicants in negative equity would not be eligible. It was apparent that there would be a small number of eligible applicants. This restriction was consequently lifted later in the year which made the scheme much more accessible. In addition a funding allocation was provided to assist applicants at risk of homelessness due to financial difficulties. We are able to use this fund imaginatively; however it is likely that we would be looking to assist applicants with interest free loans to clear arrears which would trigger repossession action.

A housing options officer has been trained to specialise in mortgage and debt advice and is currently dealing with around 30 clients a month. In addition we have entered into partnership with Compass Step One who are providing one to one debt management and are able to accommodate up to 30 referrals a month. We have recently referred our first suitable rescue case and have many more to be referred soon. We are working with the Job Centre to promote the scheme so we are able to identify potential homelessness at an early stage. It is important that we continue to promote the scheme and advise potential clients to visit us for advice at an early stage rather than waiting until crisis point.

Private Rented Sector:

Better regulation of the Private Rented Sector is enabling more people to access this accommodation, enabled by the Local Authority's Rent Deposit Scheme, and the Landlord Accreditation Scheme. Since 1st April 2008 523 rent deposits have been issued for tenancies in the private rented sector, preventing homelessness for these clients. Since the launch of the Landlord Accreditation Scheme in December 2008 37 landlords and letting agents have been accredited with a combined property portfolio of 2662 properties across the city.

Rough Sleeping:

The National Relocation Pilot (NRP) was commissioned by DCLG in Peterborough commencing in June 2009. The service was commissioned due to the high numbers of A8/A2 Nationals rough sleeping in the city. The NRP offers this client group reconnection to their country of origin, or assistance with obtaining identification documents to enable them to seek employment. This pilot has been undertaken by a voluntary sector organisation, CRI, and the project is due to end in March 2010. The Project has successfully carried out 56 assessments, of which 23 wished to be reconnected with their country of origin. A total of 18 of the clients have been successfully reconnected and the remaining 24 have been issued with documents to enable them to seek employment. The NRP will cease in March and the service will be re-launched through the Housing Options Service utilizing funding made available through the DCLG.

The Migration Impact Fund (MIF) has provided funding to enable the Rough Sleeper Outreach service to offer severe weather provision in the form of bed and breakfast to A8/A2 rough sleepers and provide re-connection beds to rough sleepers who have been successful in gaining employment. During December 2009 a total of 23 rough sleepers were placed in bed and breakfast when the temperature dropped below 0 degrees Celsius for one or more nights. Since then the cold weather provision has been activated on a number of occasions. The main aim of this service is to minimise loss of life during periods of cold weather and enable persons to connect with appropriate services while stabilised in accommodation. One person has successfully gained employment as a Bilingual Assistant and has been provided with a reconnection bed in the form of temporary accommodation until his employment commences. The MIF has also provided funds for a web based database to enable meaningful data collection with reference to numbers of migrants rough sleeping and the services that they are accessing. This will be an invaluable tool in informing future service delivery.

Choice Based Lettings:

In 2005 the Peterborough Homes Partnership was formed between the City Council, Cross Keys Homes and the majority of the Housing Associations operating within the city. A common Housing Register was introduced and Housing Options took responsibility for maintaining this and operating the Choice Based Lettings scheme on behalf of the partnership.

Over the past 12 months a review of the Housing Register has been carried out which has resulted in a reduction in the overall numbers on the list from around 10,500 to approximately 4700. This now represents a more accurate picture of the number of households actively seeking social housing in the city. The number of new applications received currently averages at around 100 per week. The average number of properties that are advertised through choice based lettings each week is 40.

6. IMPLICATIONS

The strategy will have implications for all sections of society and all wards and parishes of the local authority area.

Financial Implications: There are financial implications with regard to hostel and bed and breakfast accommodation for homeless clients and cold weather provision for rough sleepers.

7. CONSULTATION

Extensive consultation was conducted prior to the adoption of the strategy. It is also a requirement of the Supporting People funding programme that service users are regularly surveyed to ensure that the services they receive are fit for purpose.

8. EXPECTED OUTCOMES

It is anticipated that the consideration of this report coupled with a question and answer session at the panel meeting will result in Members fully understanding the issue of Homelessness in Peterborough.

9. NEXT STEPS

It is recommended that a further update be brought to the Strong and Supportive Communities Scrutiny Committee in March 2011 to again review progress and identify issues.

10. BACKGROUND DOCUMENTS

Used to prepare this report, in accordance with the Local Government (Access to Information) Act 1985

Not applicable

11. APPENDICES

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STRONG AND SUPPORTIVE COMMUNITIES SCRUTINY COMMITTEE	Agenda Item No. 11
18th March 2010	Public Report

Report of the Executive Director of Operations

Report Author – Adrian Chapman

Contact Details – 863887

LOCAL AREA AGREEMENT PERFORMANCE REPORT 2009/10 – QUARTER 3

1. PURPOSE

This report is presented to the Strong and Supportive Communities Scrutiny Committee to update Members on performance of relevant outcomes contained in the Local Area Agreement, and to allow Members the opportunity to scrutinise and challenge performance where necessary. This performance update relates to the period ending 31st December 2009.

2. RECOMMENDATIONS

Members are asked to comment upon performance, to provide challenge where necessary and to suggest ideas and initiatives to support improvements in performance.

3. LINKS TO CORPORATE PLAN, SUSTAINABLE COMMUNITY STRATEGY AND LOCAL AREA AGREEMENT

This report contains information relating to performance against the Strong and Supportive Communities strand of the Local Area Agreement.

4. BACKGROUND

Peterborough's Local Area Agreement contains four priorities: Creating Strong and Supportive Communities; Creating the UK's Environment Capital; Creating Opportunities, Tackling Inequalities; Substantial and Truly Sustainable Growth. Each of these priorities has four specific outcomes, beneath which sit a diverse range of actions and interventions to deliver lasting positive change for Peterborough.

This report focuses on performance in the Strong and Supportive Communities priority, which is measured via four specific outcomes:

- Making Peterborough Safer
- Building Community Cohesion
- Empowering Local Communities
- Building Pride in Peterborough

5. KEY ISSUES

Overall performance across the Strong and Supportive Communities priority has remained broadly similar to performance in quarter 2, as shown below.

Creating Strong & Supportive Communities (SSC)			
June 09	Sept 09	Dec 09	
Amber	Amber	Amber	Making Peterborough Safer (SSC01)
Amber	Amber	Amber	Building Community Cohesion (SSC02)
Amber	Amber	Amber	Empowering Local Communities (SSC03)
Amber	Amber	Amber	Building Pride in Peterborough (SSC04)

Of particular note:

- The amber status of all outcomes reflects the fact that a significant number of national indicators are measured via the biennial Place Survey, which will be issued later in 2010
- **Making Peterborough Safer:** Serious acquisitive crime has significantly improved with performance now ahead of target. There are a range of contributory factors that have led to this continued improvement including the impact of working in partnership to tackle the most prolific offenders, and the sustained improvement in performance relating to vehicle crime. The amber status for Making Peterborough Safer reflects the fact that other aspects of the community safety agenda require continued focus, including road safety
- **Building Community Cohesion:** Overall good progress on this outcome has continued especially during the festive period as activities bringing people from different backgrounds together increased. An English for Speakers of Other Languages (ESOL) Action Plan for Peterborough has been prepared by the ESOL Delivery Group and will be used as a framework for further meetings of the Group
- **Empowering Local Communities:** The full neighbourhood management team is now in post and are recording a significant number of early examples of joined up working through a neighbourhoods approach. Additionally, there have now been two full rounds of Neighbourhood Council meetings (14 meetings in total) with varying degrees of public attendance and participation. As part of the neighbourhood's model, we have embarked upon a comprehensive community action planning process which will lead to the development of a prioritised and evidenced plan for activity in each of our communities. The Solutions Centre focussing on empowerment and engagement has completed its first two stages and has identified a series of innovative solutions which will be further debated in January 2010

- ***Building Pride in Peterborough:*** Three innovative initiatives are about to go live to help enhance the current position of the Building Pride in Peterborough outcome:
 - (i) in October 2009 a broad agreement was reached between the Council, the Royal Society for the Arts and the Arts Council to find innovative ways of developing citizenship in neighbourhood areas. This work will deliver action research projects in 2010
 - (ii) whilst work to redevelop Cathedral Square continues the Peterborough Soil project looks to highlight the importance of Green Space and environmental issues by recycling images of Peterborough into soil to contribute to a new open space in St Johns Square
 - (iii) throughout the winter of 2009/10 the Art Gallery will have an Artist in residence who will take portrait photographs of Peterborians (an unlimited number with a target of around 2000). Software will then morph all of these images into a single Face of Peterborough which will itself be turned into a painting

6. IMPLICATIONS

Failure to achieve positive outcomes in the Local Area Agreement may lead to disempowered communities, higher dissatisfaction levels, and unsustainable crime and community cohesion issues. The Local Area Agreement enables a partnership-wide approach to tackle some of our most significant priorities leading to truly creative ways of working to benefit our citizens.

7. CONSULTATION

Local Area Agreement performance is discussed widely amongst Greater Peterborough Partnership members.

8. EXPECTED OUTCOMES

The key outcome following presentation of this report is that the Committee will have a clearer understanding of performance against key national indicators, will feel better equipped to scrutinise and challenge that performance, and will be able to offer new solutions to help improve performance wherever necessary.

9. NEXT STEPS

Any comments and ideas will be forwarded to the relevant Outcome Lead Officer for action. Further performance reports will be presented to the Committee on a regular basis.

10. BACKGROUND DOCUMENTS

Used to prepare this report, in accordance with the Local Government (Access to Information) Act 1985

Local Area Agreement 2008-11.

11. APPENDICES

None.

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STRONG AND SUPPORTIVE COMMUNITIES SCRUTINY COMMITTEE	Agenda Item No. 12
18 MARCH 2010	Public Report

Report of the Solicitor to the Council

Report Author – Paulina Ford, Performance Scrutiny and Research Officer

Contact Details – 01733 452508 or email paulina.ford@peterborough.gov.uk

FORWARD PLAN – 1 MARCH TO 30 JUNE 2010

1. PURPOSE

- 1.1 This is a regular report to the Strong and Supportive Communities Scrutiny Committee outlining the content of the Council's Forward Plan.

2. RECOMMENDATIONS

- 2.1 That the Committee identifies any relevant items for inclusion within their work programme.

3. BACKGROUND

- 3.1 The latest version of the Forward Plan is attached at Appendix 1. The Plan contains those key decisions, which the Leader of the Council believes that the Cabinet or individual Cabinet Member(s) will be making over the next four months.
- 3.2 The information in the Forward Plan provides the Committee with the opportunity of considering whether it wishes to seek to influence any of these key decisions, or to request further information.
- 3.3 If the Committee wished to examine any of the key decisions, consideration would need to be given as to how this could be accommodated within the work programme.

4. CONSULTATION

- 4.1 Details of any consultation on individual decisions are contained within the Forward Plan.

5. BACKGROUND DOCUMENTS

Used to prepare this report, in accordance with the Local Government (Access to Information) Act 1985

None

6. APPENDICES

Appendix 1 – Forward Plan of Executive Decisions

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**PETERBOROUGH CITY
COUNCIL'S FORWARD PLAN
1 MARCH 2010 TO 30 JUNE 2010**

FORWARD PLAN OF KEY DECISIONS - 1 MARCH 2010 TO 30 JUNE 2010

During the period from 1 March 2010 To 30 June 2010 Peterborough City Council's Executive intends to take 'key decisions' on the issues set out below. Key decisions relate to those executive decisions which are likely to result in the Council spending or saving money in excess of £500,000 and/or have a significant impact on two or more wards in Peterborough.

This Forward Plan should be seen as an outline of the proposed decisions and it will be updated on a monthly basis. The dates detailed within the Plan are subject to change and those items amended or identified for decision more than one month in advance will be carried over to forthcoming plans. Each new plan supersedes the previous plan. Any questions on specific issues included on the Plan should be included on the form which appears at the back of the Plan and submitted to Lindsay Tomlinson, Senior Governance Officer, Chief Executive's Department, Town Hall, Bridge Street, PE1 1HG (fax 01733 452483). Alternatively, you can submit your views via e-mail to lindsay.tomlinson@peterborough.gov.uk or by telephone on 01733 452238.

The Council invites members of the public to attend any of the meetings at which these decisions will be discussed and the papers listed on the Plan can be viewed free of charge although there will be a postage and photocopying charge for any copies made. All decisions will be posted on the Council's website: www.peterborough.gov.uk. If you wish to make comments or representations regarding the 'key decisions' outlined in this Plan, please submit them to the Governance Support Officer using the form attached. For your information, the contact details for the Council's various service departments are incorporated within this plan.

NEW ITEMS THIS MONTH:

- Opportunity Peterborough Business Plan
- Affordable Housing Fund allocation for Stanground South
- Economic Participation Programme – Funding Allocations
- Adult Drug Treatment Plan
- Supporting People Programme: Independent Living Support Service
- Extension to Hampton Hargate School

MARCH

KEY DECISION REQUIRED	DATE OF DECISION	DECISION MAKER	RELEVANT SCRUTINY COMMITTEE	CONSULTATION	CONTACT DETAILS / REPORT AUTHORS	REPORTS
Culture Trust To agree whether to proceed with the Trust as set out in the Cabinet decision of 12 October 2009	March 2010	Cabinet	Strong & Supportive Communities	All relevant stakeholders as appropriate	John Harrison Executive Director-Strategic Resources Tel: 01733 452398 john.harrison@peterborough.gov.uk	Public report will be available from the Governance Team one week before the decision is made.
Opportunity Peterborough Business Plan To endorse the draft Opportunity Peterborough Business Plan 2010/13.	March 2010	Cabinet	Sustainable Growth	All relevant stakeholders as appropriate	Gillian Beasley Chief Executive Tel: 01733 452302 gillian.beasley@peterborough.gov.uk	Public report will be available from the Governance Team one week before the decision is made.
Refreshed Local Area Agreement (LAA) To sign off the refreshed LAA prior to its submission to the Government Office	March 2010	Leader of the Council	Environment Capital	Relevant stakeholders and for a including Environment Capital Scrutiny Committee	Christina Wells Head of Strategic Improvement & Partnerships Tel: 01733 863604 christina.wells@peterborough.gov.uk	Public report will be available from the Governance Team one week before the decision is made.

<p>Carbon Challenge - Option Agreement and Collaboration Agreement To authorise the Chief Executive in consultation with the Executive Director Strategic Resources, Head of Legal Services and Head of Strategic Property to agree the final wording of and enter into: 1) an Option Agreement with the Developer of the Carbon Challenge Site; and 2) a Collaboration Agreement with the public sector Partners for Peterborough City Carbon Challenge.</p>	March 2010	<p>Cabinet Member for Strategic Planning, Growth and Human Resources</p>	Sustainable Growth	Internal departments as appropriate	<p>Gillian Beasley Chief Executive Tel: 01733 452302 gillian.beasley@peterborough.gov.uk</p>	<p>Public report will be available from the Governance Team one week before the decision is made.</p> <p>100212 CC CMDN</p> <p>100204 CC - Public Report</p>
<p>Affordable Housing Fund Allocation for Stanground South To award funding from the affordable housing fund to Cross Keys Homes to enable the delivery of 80 affordable homes at Stanground South.</p>	March 2010	<p>Cabinet Member for Strategic Planning, Growth and Human Resources</p>	Sustainable Growth	All appropriate stakeholders will be consulted	<p>Anne Keogh Housing Strategy Manager Tel: 01733 863815 anne.keogh@peterborough.gov.uk</p>	<p>Public report will be available from the Governance Team one week before the decision is made.</p>

<p>Economic Participation Programme Approval for the Executive Director, Operations to authorise alterations to the schedule of funding allocations on the Programme in 2009-10 and 2010-11 up to the value of £150,000 per project.</p>	March 2010	<p>Cabinet Member for Regional and Business Engagement</p>	Strong & Supportive Communities	Internal departments as appropriate	<p>Anne Senior Economic Participation Manager Tel: 01733 864106 anne.senior@peterborough.gov.uk</p>	Public report will be available from the Governance Team one week before the decision is made.
<p>Automatic Number Plate Recognition System (ANPR) Authority to award the contract in partnership with the Police and Cambridgeshire County Council for the procurement of ANPR cameras to provide real time journey time data</p>	March 2010	<p>Cabinet Member for Neighbourhoods, Housing and Community Development</p>	Environment Capital	External and internal stakeholders as appropriate	<p>Susan Fitzwilliam Development Officer Tel: 01733 452441 susan.fitzwilliam@peterborough.gov.uk</p>	Public report will be available from the Governance Team one week before the decision is made.
<p>Local Transport Plan Capital Programme of Works 2010/11 To approve the proposed programme of works for 2010/11</p>	March 2010	<p>Cabinet Member for Neighbourhoods, Housing and Community Development</p>	Environment Capital	Consultation will be undertaken with the relevant internal stakeholders and with the Environment Capital Scrutiny Committee	<p>Sally Savage Senior Project Support Worker Tel: 01733 452655 sally.savage@peterborough.gov.uk</p>	Public report will be available from the Governance Team one week before the decision is made.

<p>Adult Drug Treatment Plan 2010/11 The Plan is required by the National Treatment Agency for Substance Misuse (NTA) and sets out how the Safer Peterborough Partnership (SPP) will meet the targets and priorities it has identified locally in relation to tackling drugs.</p>	March 2010	<p>Cabinet Member for Neighbourhoods, Housing and Community Development</p>	Commission for Health Issues	<p>Consultation has been undertaken with the Safer Peterborough Partnership Board; SPP Delivery Board; SPP Adult Joint Commissioning Group for Drugs; local service providers; and the local service user group, SUGA</p>	<p>Karen Kibblewhite Community Safety And Substance Misuse Manager Tel: 01733 864122 karen.kibblewhite@peterborough.gov.uk</p>	<p>Public report will be available from the Governance Team one week before the decision is made.</p>
<p>PCC Building Schools for the Future Programme - ICT Managed Service To approve delegations for the procurement of the ICT Managed Service</p>	March 2010	<p>Cabinet Member for Education, Skills and University</p>	Creating Opportunities and Tackling Inequalities	<p>Consultation will be undertaken with head teachers, Building Schools for the Future project team, DLT, Schools IT Working Group</p>	<p>Brian Howard PFI Project Manager Tel: 01733 863976 brian.howard@peterborough.gov.uk</p>	<p>Public report will be available from the Governance Team one week before the decision is made.</p>

<p>PCC Building Schools for the Future Programme - Approvals Processes To agree the approval processes for the programme</p>	March 2010	<p>Cabinet Member for Education, Skills and University</p>	Creating Opportunities and Tackling Inequalities	Ward councillors, relevant portfolio holders and internal departments as appropriate	<p>Brian Howard PFI Project Manager Tel: 01733 863976 brian.howard@peterborough.gov.uk</p>	Public report will be available from the Governance Team one week before the decision is made.
<p>Award of Contract - Nene Valley Primary School To award the contract for an extension to the school</p>	March 2010	<p>Cabinet Member for Education, Skills and University</p>	Creating Opportunities and Tackling Inequalities	Internal departments as appropriate	<p>Alison Chambers Asset Development Officer Tel: 01733 863975 alison.chambers@peterborough.gov.uk</p>	Public report will be available from the Governance Team one week before the decision is made.
<p>Award of Contract - Heltwate School To award the contract for refurbishment of the school</p>	March 2010	<p>Cabinet Member for Education, Skills and University</p>	Creating Opportunities and Tackling Inequalities	Internal departments as appropriate	<p>Alison Chambers Asset Development Officer Tel: 01733 863975 alison.chambers@peterborough.gov.uk</p>	Public report will be available from the Governance Team one week before the decision is made.

<p>Supporting People Programme: Independent Living Support Service To approve a contract between Peterborough City Council and NHS Peterborough to jointly commission existing housing related support services where social care is also provided or the services meet local or national priorities and strategy through the NHS Peterborough commissioned Independent Living Support Service, for an initial term of 3 years from 1 April 2010 with the discretion to extend this on an annual basis to a maximum of 5 years.</p>	<p>March 2010</p>	<p>Cabinet Member for Health and Adult Social Care</p>	<p>Commission for Health Issues</p>	<p>Supporting People Providers Forum, Core Strategy and Development Group and the Commissioning Body.</p>	<p>Belinda Child Housing Strategic Manager Tel: 01733 863769 belinda.child@peterborough.gov.uk</p>	<p>Public report will be available from the Governance Team one week before the decision is made.</p>
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<p>Hampton Children's Centre The development of a children's centre facility in the grounds of Hampton Hargate Primary School. The facility will comprise rooms for a larger pre-school as well as multi function rooms to develop a range of services predominantly for children under 5 and their families</p>	<p>March 2010</p>	<p>Cabinet Member for Children's Services</p>	<p>Creating Opportunities and Tackling Inequalities</p>	<p>A range of people and organisations have been consulted through the process. Ongoing consultation will take place in working with parents to ensure the service delivered from the facility meet local needs</p>	<p>Pam Setterfield Assistant Head of Children & Families Services (0-13) Tel: 01733 863897 pam.setterfield@peterborough.gov.uk</p>	<p>Public report will be available from the Governance Team one week before the decision is made.</p>
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<p>Section 75 Pooled funding arrangements for substance misuse services</p> <p>Variation to the existing partnership agreement under the National Health Act 2006 to pool funding from NHS Peterborough and PCC to commission drugs services. The variation takes into account the slight changes to governance and structure of the former Drug and Alcohol Action Team, now part of the Safer Peterborough Partnership, and additional funding made available to NHS Peterborough for integrated drug treatment within HMP Peterborough.</p>	March 2010	<p>Cabinet Member for Resources</p>	Commission for Health Issues	Internal stakeholders as appropriate	<p>Paul Phillipson Executive Director Operations Tel: 01733 453455 paul.phillipson@peterborough.gov.uk</p>	<p>Public report will be available from the Governance team one week before the decision is made</p>
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<p>Connected Care Peterborough To authorise the acquisition of the long lease of 102-104 Bridge Street, Peterborough by the city council from which NHS Peterborough will deliver the Connected Care model under the Council's Economic Participation Programme</p>	March 2010	Cabinet Member for Resources	Sustainable Growth	Local residents, ward councillors, relevant Cabinet Members, local MPs	Paul Phillipson Executive Director Operations Tel: 01733 453455 paul.phillipson@peterborough.gov.uk	Public report will be available from the Governance Team one week before the decision is made.
<p>Sale of Land at Dickens Street Car Park To authorise the Cabinet Member and the Chief Executive to negotiate and conclude the sale of the surplus land</p>	March 2010	Cabinet Member for Resources	Sustainable Growth	Consultations will be undertaken with relevant stakeholders and ward councillors	Andrew Edwards Head of Strategic Property Tel: 01733 384530 andrew.edwards@peterborough.gov.uk	Public report will be available from the Governance Team one week before the decision is made.
<p>Surrender of Lease To agree the acceptance of the surrender of a lease</p>	March 2010	Cabinet Member for Resources	Sustainable Growth	Internal consultations as appropriate and with ward members	Andrew Edwards Head of Strategic Property Tel: 01733 384530 andrew.edwards@peterborough.gov.uk	Public report will be available from the Governance Team one week before the decision is made.

<p>Disposal of the Former Lady Lodge Site Sale of the site subject to detailed planning consent for the development of a 70 bedroom care home for the elderly</p>	<p>March 2010</p>	<p>Cabinet Member for Resources</p>	<p>Sustainable Growth</p>	<p>Ward councillors and internal departments as appropriate</p>	<p>Andrew Edwards Head of Strategic Property Tel: 01733 384530 andrew.edwards@peterborough.gov.uk</p>	<p>Public report will be available from the Governance Team one week before the decision is made.</p>
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APRIL

KEY DECISION REQUIRED	DATE OF DECISION	DECISION MAKER	RELEVANT SCRUTINY COMMITTEE	CONSULTATION	CONTACT DETAILS / REPORT AUTHORS	REPORTS
<p>Joint Service Centre at Hampton To commence the procurement process for a design and build contract for the provision of new leisure and library facilities at Hampton as part of the joint service centre in partnership with NHS Peterborough</p>	<p>April 2010</p>	<p>Deputy Leader and Cabinet Member for Environment Capital and Culture</p>	<p>Strong & Supportive Communities</p>	<p>Consultation will take place with the Cabinet Member of Community Services, ward councillors, affected divisions within PCC and potential user groups in Hampton.</p>	<p>Fiona O'Mahony Hampton Joint Service Centre Project Director Tel: 01733 863856 fiona.o'mahony@peterborough.gov.uk</p>	<p>Public report will be available from the Governance Team one week before the decision is made</p>

MAY

THERE ARE CURRENTLY NO DECISIONS SCHEDULED FOR MAY

JUNE

KEY DECISION REQUIRED	DATE OF DECISION	DECISION MAKER	RELEVANT SCRUTINY COMMITTEE	CONSULTATION	CONTACT DETAILS / REPORT AUTHORS	REPORTS
<p>Extension to Hampton Hargate School Authority to award a contract for the construction of an extension to Hampton Hargate Primary School</p>	<p>June 2010</p>	<p>Cabinet Member for Education, Skills and University</p>	<p>Creating Opportunities and Tackling Inequalities</p>	<p>Consultation will take place with relevant stakeholders, internal departments and ward councillors as appropriate.</p>	<p>Isabel Clark Planning & Development Manager Tel: 01733 863914 isabel.clark@peterborough.gov.uk</p>	<p>Public report will be available from the Governance Team one week before the decision is made</p>

CHIEF EXECUTIVE'S DEPARTMENT Town Hall, Bridge Street, Peterborough, PE1 1HG

Communications
Strategic Growth and Development Services
Legal and Democratic Services
Policy and Research
Economic and Community Regeneration
Housing Strategy
Drug Intervention Programme and Drug and Alcohol Team

CITY SERVICES DEPARTMENT Nursery Lane, Fengate, Peterborough PE1 5BG

Property Services
Building & Maintenance
Streetscene and Facilities
Finance and Support Services

STRATEGIC RESOURCES DEPARTMENT Director's Office at Town Hall, Bridge Street, Peterborough, PE1 1HG

Finance
Internal Audit
Information Communications Technology (ICT)
Business Transformation
Performance and Programme Management
Strategic Property
Human Resources
Customer Services

CHILDRENS' SERVICES DEPARTMENT Bayard Place, Broadway, PE1 1FB

Families and Communities
Commissioning and Performance
Learning

ENVIRONMENTAL AND COMMUNITY SERVICES DEPARTMENT Bridge House, Town Bridge, PE1 1HB

Planning Services

Building Control Services

Cultural Services

Transport and Engineering Services

EMERGENCY PLANNING

OCCUPATIONAL HEALTH

CITY CENTRE SERVICES

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